



To Our Valued Guests,

Wyndham San Diego Bayside wholeheartedly believes the Hospitality industry is about people taking care of people. The safety of our guests and associates has always been our number one priority. Now as we work to reopen our nation's economy and our Hotel, we want to ensure all of our travelers the efforts that Wyndham Hotels and Resorts has implemented to be cleaner and safer than ever before once you are ready to resume traveling again.

To meet the new health and safety challenges and expectations presented by COVID-19, Wyndham Hotels and Resorts has implemented our 'Count on Us' initiative. In partnership with Ecolab, a Global leader and with nearly 100 years of experience in water, hygiene and infection prevention technologies and services, all Wyndham Hotels and Resorts have implemented as a brand standard the use of Ecolab's EPA-approved disinfectant products in all hotel guestrooms and public spaces. Ecolab has developed multi-surface cleaners to work against COVID-19 with a 10 second 'kill time' on influenzas. Our guests can expect the best in products as they are hospital grade disinfectants which deliver consistent levels of cleanliness.

Additionally, our Hotel will enact social distancing in public spaces and provide 80% alcohol-based hand sanitizers for use in Hotel public areas. High-touch areas will be frequently cleaned and disinfected, along with plexi-glass shields that have been installed for all high traffic areas such as the front desk and the coffee shop. Our hotel team members will be provided with masks to wear during their shifts. All safety precautions emphasized will be in accordance and with guidance issued by public health authorities, including the Centers for Disease Control (CDC).

As a member of the American Hotel and Lodging Association (AHLA) Safe Stay Advisory Council, Wyndham has joined other industry leaders as well as public health experts, scientists, and medical professionals to develop a series of industry best practices and guidelines focused on enhanced hotel cleaning practices, social interactions, and workplace protocols that meet health and safety challenges presented by COVID-19. This initiative represents a new level of focus and transparency for an industry already built on cleanliness.

Things may change going forward but one thing that will not change is our commitment to provide you and your family with grand service and a safe and secure stay.

The entire team at the Wyndham San Diego Bayside looks forward to welcoming you back to our hotel.

Sincerely,

Brad Baer
General Manager
Wyndham San Diego Bayside