Welcome to the Wyndham Grand Orlando Resort Bonnet Creek. We are excited for your stay with us!

Our team has implemented strict health and cleanliness procedures designed to help ensure a seamless experience for you and your loved ones. Wyndham Hotels & Resorts ‘Count On Us’ initiative adheres to the American Hotel & Lodging Association (AHLA) protocols, the U.S. Centers for Disease Control & Prevention (CDC) guidelines, and its 360-degree approach will comprise actions across all departments, including:

- Hand sanitizer dispensers that are placed at key guest and employee areas.
- All employees have received COVID-19 sanitation protocol training, and employees will follow Personal Protective Equipment recommendations from the CDC.
- All spaces are cleaned and disinfected multiple times per day, with extra focus on high touch areas such as elevators.

PLEASE NOTE: Only registered guests are allowed on resort property and in guest rooms. All guests must follow the direction of Hotel management and team members when given health instructions.

LET'S STAY COMMITTED TOGETHER

WASH HANDS
Wash hands often with soap and warm water. Use hand sanitizer when soap and water are unavailable. Refrain from shaking hands or engaging in any unnecessary physical contact with other guests or team members.

USE ELBOW
When sneezing or coughing, please use elbow. Afterwards, please wash hands.

FACE MASKS
Due to executive order of Orange County, all guests are required to wear face masks in all public spaces inside of the Hotel, excluding the pool deck. If in need of a mask, please visit our Front Desk.

SOCIAL DISTANCE
Please maintain at least six feet from other traveling groups while on property; including the pool, fitness center, restaurants and public areas. Elevators are limited by (2) people or (1) traveling group at a time.

HEALTH & CLEANLINESS IS OUR #1 PRIORITY

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POOLS
Please see the Pool Information Sheet for details, hours and requirements on the Hotel Oasis Pool and Club Wyndham Pools.

All pool areas will operate on a first come, first serve basis.

MINI GOLF, PING-PONG, CORN HOLE & SHUFFLE BOARD
By Reservations Only - Available from 10:00 AM - 7:00 PM.
Only reservations will be able to pick up equipment at the Club Wyndham Main Building or Tower 3 Hut.

OTHER AMENITIES

GIFT SHOP
Forgot something from home? No worries, our Gift Shop will be open SUN-THURS 10:00 AM - 6:00 PM and FRI-SAT 9:00 AM - 8:00 PM.

BLUE HARMONY SPA
Spa Hours will be Daily from 10:00 AM - 6:00 PM.
For Reservations Dial ext.2442.

Please note: Guests will be required to have temperature checks and will need to arrive 15 minutes prior to appointment to allow social distancing. Showers, Steam Rooms & the Jacuzzi are not available.

BELL SERVICES
At this time, Bell Services are only available FRI - SUN.
Bell carts are available for individual guest use. Carts will be sanitized after each use.

FITNESS CENTER
For access to the Fitness Center, please stop by the Hotel Front Desk. The Fitness Center will operate with limited capacity from 7:00 AM - 10:00 PM.

HOUSEKEEPING
For the health of our guests and associates, housekeeping services will not be performed during your stay. For special requests, please Dial 0 and the operator will assist you.

ENJOY ACCESS TO THOUSANDS OF NEWSPAPERS & MAGAZINES USING PRESSREADER
Connect to our WIFI Network, use the QR Code below to download the PressReader App and start reading!
Using a laptop? Visit pressreader.com

HOTEL MAP

ENJOY THE LAKE PATH FOR WALKING AND JOGGING.

Please Note: Club Wyndham restaurants and amenities do not accept cash for payment.

EXPLORE DISNEY SPRINGS
For more information and a list of restaurants and stores open in Disney Springs, visit: disneysprings.com

WIFI PASSWORD: wyndhamgrand

HAVE A GRAND STAY!
NEED SOMETHING? PLEASE TEXT US AT 407-904-6093