

As we welcome you back to Volcano House, we are committed to providing you with a safe environment that aligns with expert protocols for working to protect against COVID-19. We are actively monitoring and evolving our procedures to ensure a continued focus on the health and safety of our guests and associates.

**Hand Sanitizer** – Hand sanitizing stations are located at hotel entrances and at our front desk, and regular hand washing is recommended.

**Social distancing** – Is enforced inside of Volcano House and use of a mask is mandatory inside the building.

**Public Spaces** – Starting with our public spaces and high-traffic areas, we are going beyond our normal protocols. Our dedicated staff are cleaning surfaces with increased frequency with recommended cleaning agents.

**Remember** – To stay off the wall along the caldera behind the Volcano House and give your fellow guests room to social distance.

We hope that you and those around you are and remain safe. We are privileged to have you as a guest and in this unprecedented situation, are working hard to continue serving you. Thank you for your business, your friendship, and your trust.