

ROOM AMENITIES

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All rooms have the following items for your use: irons and boards, hair dryers, bath robes, umbrellas, refrigerators and coffee makers. Amenities provided in each room: shampoo, conditioner, body lotion, soaps, bath gel, sewing kits and shower cap.

WELCOME DARK AND STORMY

Upon arrival in your room enjoy a Bermuda Drink known as a 'Dark and Stormy'. This is a blend of Gosling's dark rum and ginger beer. Two complimentary bottles of water are also provided. Additional water is available for \$3.50 per bottle.

BATH ROBES

The bath robes provided for your use in the room are available for sale through the Front Desk.

WATER

Next to the goodwill of our guests, our most precious asset is water as Bermuda is dependent upon rainfall for our fresh water supply. The water from all the taps in your room is fresh.

The water used to wash linens and towels is fresh water therefore we kindly ask you to consider helping us conserve water – if you would like your towels replaced please leave them in the tub, if you leave towels on the towel rack we will understand you wish to reuse them. By using a towel more than once it helps us to save thousands of gallons of water each year and we appreciate you helping us to protect the environment.

DRY CLEANING/LAUNDRY

This service is available every day except Sunday and Public Holidays. Items must be received by 8 am for pickup. Express service will return the items in the late afternoon and regular service items will be returned the next day. A dry cleaning/laundry ticket and bag are located in your closet. Please call Front Desk at extension 503 for pickup. If you want express service please clearly mark that on your ticket.

AIR-CONDITIONING AND HEATING

Your kind cooperation is requested in keeping ALL windows and doors closed while the air-conditioning is in operation and seeing that the curtains do not obstruct the free flow of air. All air-conditioners are reverse cycle (cold or warm). For instruction on how to operate your air-conditioning contact Front Desk at extension 503.

TELEVISION

All rooms have TV's and DVD players.

OUTDOOR JACUZZIS

For those rooms with outdoor Jacuzzis, please contact Front Desk at extension 503 should you need a further assistance.

SMOKING POLICY

All interior areas (includes all dining areas) and guest accommodations of The Reefs and Reefs Club have been designated as non-smoking. We appreciate your cooperation regarding our non-smoking policy.

HOTEL FACILITIES AND ACTIVITIES

THE LOUNGE

The Lounge is located in our Clubhouse and Bar service is available, open as follows:

December through March
12 noon to 11 pm daily

April to November
4 pm to midnight

ENTERTAINMENT

Entertainment is provided from mid-April to mid-November - see Daily Newsletter for details.

For entertainment options around the Island please contact Front Desk at extension 503.

THE BEACH

In season the facilities are open from 9 am to 6 pm. Complimentary use of umbrellas, chairs, towels, snorkel equipment and beach toys are available to hotel guests. Ocean kayaks and paddle boards are available for use at your own risk.

We ask that guests refrain from playing team sports on the beach and use caution if tossing a ball or playing any games. If you'd like to organize a game please contact the beach attendant.

BEACH TOWELS

We respectfully request that the white bathroom towels are not taken to the beach. Changing rooms, rest rooms, shower facilities and beach towels are available.

We kindly request and would appreciate it if guests would remove all wet bathing suits and oils before sitting on any of the furnishings in the rooms as stains invariably result. Your consideration is certainly appreciated by future guests.

SWIMMING POOL AND JACUZZI/SPA

For the enjoyment of all users of the Pool and Jacuzzi please respect the following guidelines:

THE POOL AND JACUZZI

Please enjoy our pool, but we ask that for your safety and the safety of others in and around the pool, please respect the following policies:

- Do not run around the pool patio.
- Do not stand or sit on the horizon edge.
- Do not dive into the pool.
- Do not bring glassware into the pool, Jacuzzi or pool area.
- Refrain from excessive splashing.
- Refrain from playing music at the pool when not connected to earphones. Please do not ask other

Guests for their permission to play your music. This creates an awkward position for that Guest to feel pressure to give consent even if they don't want to.

- All children under the age of 10 must be accompanied by an adult while around the pool area.
- During the evening hours keep noise levels to a minimum and all must act in an orderly and quiet manner. Any persons who is not conducting themselves in an orderly manner will be asked to leave the pool area.
- Pool and Jacuzzi are for hotel guests only and you may be asked to verify your name and room number.

Please note there is NO lifeguard on duty at the pool.

FITNESS CENTRE

The Fitness Centre is located on the left side of the steps down to the beach; it is open from 7 am until 10 pm daily. Please note that the use of this facility is at your own risk.

TENNIS

The two courts are located across the street from the Clubhouse behind Southdown Cottage. Playing time is 8 am until it is dark and is limited to one hour at a time. Please wear proper tennis attire. Tennis is complimentary and reservations for court times or tennis lessons can be made through Reception. Please dial extension '503'.

The use of tennis racquets and tennis balls is complimentary and are available at the Front Desk.

GAMES AND BOOKS

A selection of games ~~are~~ is located in the TV cabinet in the clubhouse and you are welcome to enjoy them. Books are also available for you to take and read; we appreciate any books added to our library!

VIDEOS/DVD

A selection of Videos and DVDs are available for use; please see the front desk to make a selection.

STAMPS

Stamps are available from Reception. A postcard airmail to the US is \$1.00 and Europe is \$1.20, other parts of the world \$1.35.

CYCLES

Mopeds and pedal bikes are available at The Oleander Cycle shop located just across the main road from the hotel. Dial extension 231. Open daily – closed Christmas day.

In the winter months Oleander will offer a shuttle service to their Paget shop if the cycle shop at the hotel is closed. Please contact the front desk for pick-up.