

COMMUNICATION

TELEPHONE DIRECTORY

To reach the departments below please dial the extension:

Aqua Terra	260	La Serena Spa	242
Bell Desk	212	Operator	0
Cycle Shop	231	Reservations	502
Coconuts*	222	Resort Manager	276
Fitness Centre	230	Sand Bar*	221
Front Desk	503	Take-out	260
General Manager	206	The Clubhouse Bar & Lounge	223
Housekeeping	220		

*Available April to mid-November

LONG DISTANCE CALLS to be charged directly to Hotel account

To the U.S. and Canada dial '9', wait for the dial tone and then 1 + area code + desired number

To Europe dial '9', wait for the dial tone and then 011 + country code + desired number

CREDIT CARD CALLS

For calling cards from the U.S. use the following access numbers:

AT&T	1-800-872-2881
Sprint	1-800-623-0877

800 NUMBER CALLS OR ACCESS

Most 800 numbers do not operate from Bermuda. You can replace 800 with 880 or 888 and can still access the number but you are charged at the long distance rate – it is not toll-free.

VOICE MAIL

All rooms are equipped with voice mail. If your red light is on then dial '700' and follow the instructions to receive messages and setup a password.

For access to your voice mail outside the hotel just call the hotel directly and ask to be put to the voice mail access – you must set up a password in order to do this.

INTERNET SERVICES

The hotel does have Wi-Fi access in all of the rooms, The Clubhouse, Coconuts, pool and beach. Due to the lay-out of our property we do have several access points to give the best coverage. This is a secured network but as there may be many guests logged on at once, we strongly suggest not giving out any banking or credit card information while on this access. For current password and additional information please contact the Front Desk at extension 503.

FACSIMILES

The guest services agents can assist you in sending and receiving faxes.

WAKE-UP CALLS

An alarm clock is in your room as part of the radio. However, if you desire to be called in your room at any particular time during the day or night, please contact the Front Desk by dialing '0'.