

RESTAURANT SERVER

JOB SUMMARY:

Responsible for providing the highest quality service to guests who are dining on the property and ensure that cleanliness and safety standards are met.

ESSENTIAL JOB FUNCTIONS:

1. Greet guests in a friendly, positive manner and make them feel at home.
2. Exhibit selling techniques cum proper knowledge, and service delivery of both alcoholic and non-alcoholic beverages.
3. Observe guest and respond to guests' dining needs
4. Itemize bills correctly and secure payment as required.
5. Bid guests farewell by using guest's name when known and inviting them to come back.
6. Replace inserts, clean menu covers, and maintain professional appearance of the area.
7. Maintain clean environment.
8. Maintain high level of professionalism that will attract guests to want to return to the property.
9. Respond appropriately to guest needs and do so with a sense of urgency.
10. Clean, buss and reset tables
11. Monitor and replenish all items including replenishing of Beverages.
12. Maintain a neat, organized front-of house environment
13. Performs other job-related responsibilities when assigned.
14. Perform opening/closing tasks and side work as needed
15. All other duties as assigned by management

JOB QUALIFICATIONS:

1. One-year prior food serving experience in a casual fine dining environment required
2. Must possess a positive service-orientated attitude
3. Ability to meet and exceed customer expectations
4. Must be available to work a flexible schedule including weekends and holidays
5. Must have good working knowledge of local wines and fine dining
6. Ability to communicate with supervisors, co-workers and guests regarding hotel matters in English
7. Ability to complete all necessary forms pertaining to the position
8. Ability to work in a fast-paced environment, as well as work independently.
9. Requires strong organizational skills and ability to multi-task
10. Must be at least 21 years of age.

PHYSICAL REQUIREMENTS:

1. Standing, walking constantly on various surfaces
2. Crouching occasionally
3. Kneeing, crawling occasionally, cleaning or picking up debris
4. Stopping frequently, loading carts and trays while serving food and beverages
5. Bending & Twisting constantly,
6. Climbing occasionally on stairs or stepladders
7. Reaching overhead, (extension frequently) stocking supplies, carrying trays, serve at arms' length extension
8. Handling, grasping frequently serving food
9. Will be required to lift up to 50 lbs.

GROOMING:

1. All employees must maintain a neat, clean and well-groomed appearance per hotel guidelines.
2. Restaurant employees must have visible tattoos covered.

LICENSE OR CERTIFICATION:

1. Alcohol Handler's Permit – Class 12
2. WA State Food Handler's Card

