

Marcus Whitman Hotel Response to Corona Virus

The health and wellbeing of our guests, team members and all who visit our property is a high priority here at the Marcus Whitman Hotel. The Marcus Whitman Hotel is committed to providing our guests with a safe environment. We are actively monitoring the novel coronavirus (COVID-19) updates from the World Health Organization and the U.S. Centers for Disease Control and Prevention.

In an effort to prevent exposure to the Corona Virus, the Marcus Whitman Hotel is following protocols advised by the CDC. At this time, we have implemented specialty measures including but not limited to:

- Public spaces and high traffic areas are being cleaned with increased frequency by dedicated staff and recommended cleaning products.
- Hand Sanitizing stations have been installed at hotel entrances, elevators, front desk, restaurant & lounge areas.
- Disinfecting wipes are being used in public areas to keep counters and common areas including public door handles and railing wiped down daily.
- Guest rooms cleaning has been elevated to thoroughly clean all surfaces with disinfecting products. Staff have been instructed to wear gloves while cleaning.
- Staff have been advised not come to work if they feel ill and to seek out advice from their primary care physicians.
- Temperatures are taken daily on staff before they can begin work.
- All staff are wearing face masks
- Sneeze shields have been installed at the front desk
- Restaurant and Lounge are currently using disposable paper menus. QR codes are also available for hands free menus.
- Guests can request a room that has not been occupied the previous day. Every effort will be made to accommodate this request but is subject to room availability.

Our cleaning processes will continue to evolve as we work to ensure a continued focus on the safety of our guests and associates.

Marcus Whitman Hotel

Billie Williams
General Manager

