



We're dedicated to your safety.

#DOMINICKDEDICATED

THE DOMINICK SOHO looks forward to re-opening and welcoming back our valued guests. As we continue to operate in a world where cleanliness and social distancing matter, we are committed to providing safeguards to ensure your comfort and confidence in the hotel. Our focus is to deliver the level of service that you are accustomed to at The Dominick while keeping in mind that you, our guests', and our associates' health is of paramount importance.

The hotel has expanded and enhanced our cleanliness standards and safety protocols to reassure you. We have implemented the following operational measures which include information and directives from the New York State Department of Health (NYS DH), Centers for Disease Control (CDC) and World Health Organization (WHO). In order to ensure that these standards are met, we have partnered with Bureau Veritas, a 200 year-old company that is a leader in testing and certification to audit these cleanliness and safety protocols on a regularly scheduled basis.

#DOMINICKDEDICATED

We've designed the #DOMINICKDEDICATED program to ensure the health and safety of our guests and associates.

CLEANLINESS & SAFETY MEASURES



PERSONAL PROTECTIVE EQUIPMENT (PPE)

Guests will be encouraged to wear personal face masks and gloves while visiting the property. Appropriate PPE will be worn by all associates based on their role and in adherence to state and local guidance.



SOCIAL DISTANCING

Guests and associates will be required to maintain six feet of social distancing in all public areas. Signage and distancing guidelines will be posted throughout the property and supported by our Management Team.



HOTEL RECEPTION

Hotel Reception areas will include a minimum of six feet of distancing designated with signage for queuing, along with plexi-barriers.



HAND HYGIENE

We have hand sanitizing stations located throughout all high traffic areas and signage is displayed prominently throughout the hotel to remind guests and employees of proper hand washing techniques.



FOOD & BEVERAGE

All restaurants and bars will have seating reduced by a minimum of 50% to ensure six feet of space between patrons. Take-out options available from all restaurants, as well as, contactless In Room Dining.



TRAINING

All associates have attended a mandatory re-orientation on all new procedures and protocols with emphasis on social distancing, proper use of PPE, safety and sanitation standards and proper response to any potential cases of virus infection on property. Staff will also be encouraged to stay home if they do not feel well.



ENHANCED CLEANING

The hotel uses CDC and EPA recommended cleaning agents and has implemented enhanced cleaning protocols for guest rooms, associates and public spaces with increased emphasis on high touch areas.

ADDITIONAL MEASURES

GUEST ROOMS

Our housekeeping team practices stringent cleaning and disinfecting protocols and have implemented enhanced guest room attendant training and new technologies. Housekeeping services will only be provided upon request in stay-over rooms. Additional towels and amenities are also available upon request. In addition, guest rooms upon check-out will not be re-occupied for 24 Hours to allow for extensive sanitizing and every other room on a guest floor will remain vacant occupancy permitting. Also, non-essential collateral in the guest rooms such as magazines, menus, etc have been removed and digitized. Upon request, minibars will be stocked prior to arrival with your preferred selections

FOOD & BEVERAGE

Vestry at The Dominick Soho is managed by our third-party partner, Chef Shaun Hergatt. All food & beverage operations meet or exceeds guidelines from the FDA Food Code and NYSHD Food Regulations. USHG follows sanitation guidelines and utilizes training aides backed by NYSHD and the National Restaurant Association. To address the current situation, menus have been slightly altered to ensure efficiency and minimize risk. In addition, outlet hours are adjusted to provide downtime for extensive sanitizing and increased staff training. As previously noted all Food & Beverage outlets will operate under reduced capacity in order to meet distancing guidelines.

GENERAL CLEANING PROTOCOLS

To enhance the safety for visitors and staff we use disinfectant products that meet Environmental Protection Agency (EPA) guidelines for use against viruses, bacteria, and other airborne and blood-borne pathogens. We have increased our environmental cleaning schedule and enhanced our operating procedures regarding cleaning and disinfectants usage. Disinfectants will be utilized throughout the property in the cleaning of our guest rooms, hotel lobby, meeting rooms, food & beverage outlets, public spaces and back of house areas.

GUEST ENTRANCES & PUBLIC SPACES

The frequency of cleaning and disinfecting by dedicated staff has been increased in all public areas utilizing environmentally approved products that are approved by CDC, NYSHD and/or OSHA compliant. In addition, Sanitizer Stations and Individual Hand Wipes will be widely available.

GUEST ROOM RECOVERY PROTOCOL

In the event of a guest with a confirmed case of COVID-19, their guest room will be removed from service to undergo a specific cleaning protocol administered by a certified trained specialist. The guest room will not be returned to service until the room is deemed safe by the certified specialist and consistent with the guidance set forth by local health authorities. Similar recovery protocols address staff offices and work areas.

To learn more about #DOMINICKDEDICATED please visit thedominickhotel.com/DominickDedicated or contact our Management team via email at HRCommunications@thedominickhotel.com

WE LOOK FORWARD TO MAKING YOUR NEXT STAY SAFE AND ENJOYABLE

The **DOMINICK**

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