We are all in this together

We take our role in your safety and health very seriously…

We are closely monitoring the Centers for Disease Control and Prevention (CDC) recommendations regarding coronavirus (COVID-19) and following all guidance from the CDC and local health departments.

We are taking additional steps to ensure the safety of all our guests and employees. Being in hospitality, these decisions are difficult for us to make. We thrive on touch points and engagement, but touch points are no longer safe, and engagement must be measured, literally. Our goal is to strike a delicate balance between your safety and the level of service you’ve come to expect from us.

To say a lot has changed would be an understatement. Our “new normal” dining guidelines are as follows:

- We are only permitted to offer dining with specific health guidelines in place. For all dining times, reservations are required and intended for dining. You can drink while you dine, but you do need to order food.

- All of our restaurants are open for dining by reservation with the exception of the Hearth Room, which is not open for service at this time. Similarly, the physical bar is not currently serving due to the need to maintain a six foot distance.
• We will not be offering valet parking at this time and the limited number of spaces in our surface lot and garage are for overnight hotel guests. As always, street parking is available on a first come, first served basis.

• In order to best manage safe distancing, we cannot allow congregating and gathering. Because we do not have space available for waiting, please arrive no more than 5 minutes ahead of your reservation time, and with your entire party. Similarly, at the conclusion of your dining experience, we kindly ask that you keep lingering to a minimum as a courtesy to others who also took the time to make a reservation.

• Due to state-issued guidelines regarding both safety and capacity, our seating has been carefully laid out. Once your reservation is confirmed, your party size cannot increase without calling first to ensure availability. Given the high demand for reservations, coupled with limited seating, if you arrive with more guests than your reservation was originally made for, it is very likely that we will not be able to accommodate the unexpected increase.

• If you see friends at another table, please be respectful of other diners and their desire to keep a social distance. Do not pull up a chair or gather around for a period of time as it will diminish the required distance needed between you and the next table.

• Per the state-mandate, guests should arrive wearing face masks, which can be removed once seated at your table. Should you need to use the restroom, we ask that you put your mask back on.

• Outdoor dining is dependent on the weather. Please watch the forecast. If it begins to rain, after you have been seated, we will make every attempt to move you inside. If we cannot accommodate you inside, due to other reservations, we will pack up your order and send it home with you.

• If state guidelines change or regress, and it impacts your reservation date, we will work with you to rebook your reservation for the next available date.

Although we delight in true white glove service, for now our white gloves are disposable and our service is extra sanitized. We remain committed to doing whatever is necessary for you to feel comfortable and safe.