



ROYAL ST KITTS HOTEL

PO Box 406, Zenway Blvd, Frigate Bay, St. Kitts. 869-465-8651 www.royalstkitshotel.com

January 31, 2021

Dear Guest

We would like to thank you for your stay with us and we hope you have enjoyed your time thus far. The past year has been difficult for everyone and we see the light at the end of the tunnel with the releasing of vaccines.

As you know travelling during a pandemic is a risk. There is a risk of contracting the virus in an airport, on a plane, in a taxi or even at a hotel. While we always hope that our protocols put in place are effective, we are in an ever-changing situation.

With that said I must inform you of a change in your accommodation status. We have recently been informed of a positive COVID19 case at the hotel. The individual has been placed in isolation and is being monitored. The results came in on their final day of their stay and they have been participating in vacation in place since their arrival. As a result of this situation, we are asking all guests to now quarantine in your room until your departure. Access to amenities such as Splash, Livingroom, Volleyball, and the Fitness Center (for those past their 7 days) are now restricted. You are permitted to use your balcony or patio for exercise and fresh air. If you have a pet, you are permitted to walk your pet for 15 minutes every 4 hours.

It is unfortunate that we must take this precaution however it is in the best interest of all guests, employees, and the Federation. We hope you understand and please abide by the new restrictions. Items will now be delivered to your room once dropped off at the hotel, room service from Splash will also be available.

If anyone is experiencing flu or cold like symptoms, please contact the front desk so we can advise the medical professionals of your situation.

Thank you for your cooperation, we hope to get through this soon.

Respectfully Yours

Darren Thompson
General Manager
Royal St. Kitts Hotel

