

WE ARE READY. REOPENING JUNE 1

St. Croix Casinos Turtle Lake, Hertel and the convenience store will re-open at Noon. Danbury will open at 8am on June 1, 2020.

You'll see a few changes upon your arrival. Non-invasive temperature checks will be conducted at the doors before guests are allowed to enter onto the gaming floor. Anyone exhibiting a temperature reading 100.4 or above will not be allowed entry. Guests are encouraged to wear masks. Plexiglass has been installed in certain areas and you will see increased hand sanitizing areas throughout our buildings.

We have based our re-opening on a phased approach. Please follow the link for a complete list of services and amenities that will be available, safety measure that will be in place and hours of operation for each property.

We appreciate your continued support and patience as we move closer to reopening.



Martin Songetay
General Manager - St. Croix Casino Turtle Lake



Wanda Matrious
General Manager - St. Croix Casino Danbury



Loren Benjamin
General Manager - St. Croix Casino Hertel



WE ARE AWAITING YOUR ARRIVAL

Here is a list of safety measures and amenities that will be waiting for you at each of our properties. We have taken our time in developing plans that will ensure safety to the best of our ability and also keeping in mind that we want your next visit to be the entertaining and enjoyable experience you have come to expect at St. Croix Casinos. Each property is unique and has their own plan for re-opening. Here's what you need to know when you first arrive at St. Croix Casinos.



TEMPERATURE SCREENINGS

Guests must enter through the main entrance at all properties.
Non-invasive temperature checks will be completed as guests enter our doors.
Our team members will also have temperature checks before they begin each shift.
Any guest or team member with a temperature reading 100.4 degrees or above will be denied entry onto the gaming floor. No exceptions will be made.
Anyone refusing a temperature screening will be denied entry. No exceptions will be made.

HERE'S WHAT'S AVAILABLE

Our Turtle Lake property will open with reduced occupancy levels. The number of guests in the building will be monitored and when the maximum level is met, guests may be prohibited entry. Hertel will have a maximum of 100 players on the gaming floor. Smoking will be permitted throughout the gaming floor at all properties where it is allowed. Areas such as the dining rooms and convenience store are still prohibiting the use of tobacco products.

HOURS OF OPERATION

Until further notice and subject to change:

Turtle Lake and Danbury: Open daily from 6am to 2am

Hertel: Open daily from 8am to Midnight

Gatherings Restaurant will be open from 7am to 9pm and the Convenience Store will be open from 7am to 3am.

SLOT MACHINES

All properties will have every other machine available.

TABLE GAMES

Turtle Lake: Opening June 2 at 10am | Hours 10am to midnight daily

4 blackjack games. All games will be shoe decks and will have a maximum of three players per table.

Poker, craps, roulette and all carnival games will remain closed and will re-open at a later phase.

Danbury: All table games will remain closed at opening. When table games re-open it will be with the same restrictions as Turtle Lake. We will announce the opening date as soon as it is available.

HOTEL

Turtle Lake and Danbury: opening at a reduced occupancy level of 50%.

DINING

Dining rooms will be open for seated dining at all properties. Tables have been arranged to accommodate for social distancing. Take-out orders are also available at all properties.

The Deli/ Concessions will be open at Turtle Lake and Danbury. Buffets at all properties will remain closed.

VALET

The Valet and Coat check will remain closed at all properties.

ENTERTAINMENT

All entertainment at all properties remains postponed during phase one. Rescheduled dates will be announced.

PROMOTIONS/OFFERS:

Details will be forthcoming.



FACIAL COVERINGS

Guests are strongly encouraged to wear appropriate facial masks. However, they are not required. All team members will wear appropriate masks or the appropriate face shields designated for their specific department. Plexiglass barriers have been installed in areas deemed necessary.



SANITIZATION EFFORTS

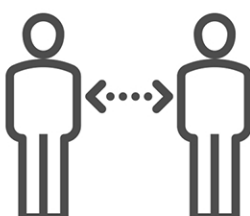
We have ramped up our cleaning and sanitizing efforts and will have extra team members on the floor to assist with these efforts.

High traffic surfaces like slot machines, kiosks and dining areas will be cleaned and sanitized frequently.

Increased hand sanitizing stations can be readily found throughout the casinos.

Gloves will be provided to team members whose job functions require them.

We strongly encourage everyone to practice good hand washing techniques.



BE A GOOD NEIGHBOR

Changes have been made to our restaurants, table game seating and other areas to assist with social distancing guidelines.

Guests are asked to stand at least six feet apart from those who are not a part of their party. Use social distancing while standing in line, moving throughout the casinos, at the cashier cage, players club and in the dining rooms.

Our team members are also practicing social distancing with our guests and team members.

Cover your nose or mouth when sneezing or coughing with tissue if possible. Discard used tissues in the appropriate place.

We appreciate your patience as we begin phase one of our re-opening. We'll see you soon!