



SOUTH SHORE HARBOUR

resort & conference center

Welcome! On behalf of the entire staff, thank you for choosing South Shore Harbour Resort for your visit.

We appreciate you selecting our hotel and we take great pleasure in working to meet and exceed your expectations. Our team is here to provide our guests with the utmost in professional and personalized service.

This directory is provided to familiarize you with the many services and amenities we offer at South Shore Harbour Resort as well as to acquaint you with the Clear Lake / Bay Area of Houston. We invite you to visit the all new Opus Bistro and Steakhouse for a special dining experience.

Please let us know if there is anything we can do to make your visit with us more enjoyable or comfortable.

Again, thank you for staying with us and we look forward to serving you in the future.

Sincerely,

Roy Green
General Manager

MOBILE CONCIERGE



INFO TO GO!



SOUTH SHORE HARBOUR

resort & conference center

Mission Statement

**"TO EXCEED GUEST EXPECTATIONS
BY PROVIDING CONSISTENT QUALITY SERVICE."**

Core Values

- **Respect**
 - **Ownership**
 - **Loyalty**
 - **Initiative**
 - **Dependability**
 - **Integrity**
 - **Safety**
-

Directory of Services

AIRLINES

American Airlines	1-800-433-7300
KLM Airlines	1-800-618-0104
Southwest Airlines	1-800-435-9792
United Airlines	1-800-864-8331

AIRPORT TRANSPORTATION

TOUCH 2143

Airport Transportation – Please note 24-hour advance reservations are required.

AUDIO VISUAL

TOUCH 2136

Presentation Services™ (PSAV) is the leading supplier of audio visual and event technology worldwide. PSAV turns ordinary meetings into memorable experiences so the message lasts. They mix creativity with the right technology to make you look like a hero. With PSAV, you're guaranteed an exciting, stress-free and rewarding communications experience. PSAV, your "Partners in Show." Located on the Lobby level in the Pre-Function area.

BANQUETS & CATERING

TOUCH 2025

Our creative and attentive Conference Services Staff is ready to assist you in planning your event.

BAY AREA CONVENTION + VISITORS BUREAU

281-474-9700

BELL STAND & LUGGAGE STORAGE

TOUCH 2052

CONFERENCE CENTER

TOUCH 2025

More than 25,000 square feet of meeting space that includes 25 meeting rooms. Seven parlor rooms available for smaller corporate meetings.

CHAMBER OF COMMERCE

281-338-7339

For area information, contact the League City Regional Chamber of Commerce.

CHECK-OUT TIME

Check-out time is 11 A.M.

CLEANING / DAMAGES FEE

Additional fees for cleaning or damages can be assessed.

EMERGENCY

TOUCH 2052 OR 911

In the event of an emergency, medical or otherwise, please contact the Front Desk for immediate attention.

FACSIMILE MACHINE & PHOTOCOPIES

TOUCH 2052

Available at the Front Desk. Faxes are complimentary. The first 10 black and white copies will be complimentary. Any copy services requesting more than 10 pages will be charged \$0.10 per page. All color copies are \$0.25 per page and are only able to be processed by a manager. The Hotel's Fax number is: (281) 334-1157.

FITNESS CENTER INFORMATION

281-334-2560

South Shore Harbour Fitness Center and Spa is located within walking distance from the Resort. The 130,000 square foot Fitness Center and Spa offers indoor facilities including a jogging track, racquetball and tennis courts, a lap pool, exercise machines, and aerobics room. Complimentary passess to the Fitness Center are included with all guest rooms, please pick up a pass from our Front Desk.

Directory of Services

GOLF

TOUCH 2301

South Shore Harbour Country Club is just 5 minutes from the resort. The Scottish links style 27 hole golf course will challenge golfers of all skill levels. Originally designed by Jay Riviere and Dave Marr in 1983, the course features greens of Tidwarf Bermuda and fairways of 328 Bermuda with 83 bunkers, 15 lakes, a prevailing SW wind of 15 knots and a signature island green. Please contact the Bellstand for additional information and reservation availability.

HOSPITALS

HCA Houston Healthcare Clear Lake
500 W. Medical Center Boulevard, Webster..... 281-332-2511
Houston Methodist Clear Lake Hospital
18300 St. John Dr., Nassau Bay..... 281-333-5503
Memorial Herman Convenient Care Center
2555 Gulf Fwy S, League City, TX 77573..... 832-932-9900
UTMB Health Clear Lake
200 Blossom St., Webster, TX 77598..... 832-632-6500
UTMB League City, TX
2240 Gulf Freeway, League City, TX..... 409-772-1011

HOUSEKEEPING

TOUCH 2052

The following items are available upon request: blankets, pillows, towels, and other standard amenities.

ICE MACHINES

Located on the south end of floors 2-11 for your convenience.

IN-ROOM SAFES

Available in every guest room. Instructions located on outside door of safe.

LAUNDRY & DRY CLEANING SERVICE

TOUCH 2052

*Available Monday through Friday, except for holidays.
Items left by 8:00 A.M. will be returned by 5:00 P.M.*

LIGHTHOUSE BAR & BISTRO

TOUCH 2080

Located on the lobby level. Enjoy one of our Texas Sunsets while overlooking the South Shore Harbour Marina. Dinner served nightly from 3:00 P.M. until 10:00 P.M.

Hours: Sunday-Thursday 2:00 P.M. to 10:00 P.M.

Friday-Saturday 2:00 P.M. to 12:00 midnight.

LOST & FOUND

TOUCH 2052

Please contact Guest Services / Housekeeping for assistance.

LUGGAGE SERVICE – BELL STAND

TOUCH 2052

MASSAGES / SPA SERVICES

TOUCH 2540

Available by appointment at the Bella Vita Day Spa located at the Fitness Center. Some services do require 24 hour advance reservations and are based on availability.

MESSAGES / VOICE MAIL

TOUCH 5000

MICROWAVES

For the safety of our guests, microwaves are not permitted in any guest room. We have one available located in the Sundry Shop next to the Front Desk.

Directory of Services

PARADISE REEF RESTAURANT

TOUCH 2081

Located on the Lobby level overlooking the marina and tropical pool. Serving Breakfast and Lunch seven days a week 7:00 A.M. to 1:30 P.M. Please join us for Sunday Brunch from 11:00 A.M. to 2:00 P.M. Available for private evening functions thru Catering. Pianist on select Sundays for Brunch.

PARKING

Complimentary above ground and garage parking is available for our guests. Please note the garage has a 5'10" maximum clearance. The hotel is not responsible for items left in vehicles or damage to vehicle on the hotel property.

PARTY BOAT CRUISES

TOUCH 2143

Houston Party Boats – The Bay Area's most sought-after entertainment boats for private parties only up to 75 people. Advance reservations are required.

PET POLICY

TOUCH 2052

Pets are not permitted. The Guest Services Desk will be glad to help you make other arrangements for your pet. Discovery of a pet will result in an assessment of a \$75 cleaning fee plus any additional costs for damages that may be attributed to the presence of a pet. If the pet is not relocated, the guest may be asked to vacate the room.

RESERVATIONS

TOUCH 2052

Reservations may be made nationwide by dialing our toll-free number, 1-800-442-5005, or contact the Guest Services Desk for assistance.

RESTAURANTS

See Paradise Reef, Lighthouse Bar & Bistro and Opus Bistro & Steakhouse.

ROOM SERVICE

TOUCH 2030

Please see our Room Service Menu for an array of appetizing selections. Breakfast / Lunch is from 7:00 A.M. to 1:30 P.M. Dinner is from 3:00 P.M. to 10:00 P.M.

SALES OFFICE

TOUCH 2025

The Sales staff will assist you with arranging group events and provide you with information on our excellent facilities.

SMOKE DETECTOR INFORMATION

Smoke detectors are provided for your safety. Anyone who willfully and maliciously tampers with, damages, breaks or removes any required smoke detector shall be guilty of a misdemeanor. A \$250 fee will be added to your bill if we find evidence of tampering with a smoke detector in your guestroom. If the smoke detector is damaged due to tampering with a smoke detector, a \$500 fee will be added to your bill.

Directory of Services

SMOKING POLICY

South Shore Harbour Resort is proud to offer a refreshing, smoke-free environment to our guests. A \$250 cleaning fee will be added to your bill if we find evidence of smoking in your guest room. There are designated areas on the front patio and outside of the fenced area by the pool. Due to a City Ordinance, all Public Buildings in League City are non-smoking, for any additional information or questions regarding this matter, please contact the Front Desk.

SUNDRY SHOP

Located in the Lobby. Basic sundries available.

TOUCH 2052

SWIMMING POOL

Hours are 10:00 A.M. to 10:00 P.M. The pool is not heated and is open seasonally. No lifeguard is on duty. Swim at your own risk. Please observe safety rules. Children must be accompanied by an adult. No personal coolers, drink containers, or outside food or beverage. No personal recreation equipment, music devices or floatation devices allowed.

THE OASIS POOL BAR

Located at the east end of our tropical pool. Hours are seasonal.

TOUCH 2070

TRANSPORTATION

Express Clear Lake – Transportation services providing airport transfers, local-area service, and motorcoaches is located in Lobby.

TOUCH 2143

WAKE-UP CALLS

TOUCH 0

Telephone Services

ROOM TO ROOM

Floors 2 thru 9, Touch 7 + Room Number

Floors 10 and 11, Touch Room Number

LOCAL CALLS

Touch 9 + Area Code + Number

Please check your phone directory for local prefixes in this area.

50¢ up to 30 minutes, 10¢ per minute after 30 minutes

DOMESTIC LONG DISTANCE CALLS

Touch 8 + 1 + Area Code + Number

Domestic long distance calls are billed at the current AT&T Operator Assisted Peak Rates.

CREDIT CARD CALLS, ALTERNATE CARRIER ACCESS, TOLL FREE CALLS

Touch 8 + 0 + Number

Touch 9 + Carrier 800 Number

50¢ up to 30 minutes, 10¢ per minute after 30 minutes

DIRECTORY ASSISTANCE

Local: Touch 8 + 1-411

Long Distance: Touch 8 + 1 + Area Code + 555-1212

\$1.95 per call

SPECIAL REQUESTS

900 or 976 calls are not available. For other phone services or requests, please touch "0."

AT&T is the long distance carrier for the South Shore Harbour Resort. You have the right to reach other carriers from this telephone. You may do so by dialing the 800 number provided by that carrier.

AT&T CUSTOMER INFORMATION

9 + 1 + 800 + 222-0300

Or write:

AT&T Customer Services, PO Box 723, Basking Ridge, NJ 07920

Comments or concerns should be directed to:

Enforcement Division, Common Carrier Bureau/FCC

2025 M Street NW, Washington, DC 20554

Television Channels

Network	Channel	Network	Channel
NBC.....	15	MSNBC	42
ABC.....	16	CNBC	43
CBS.....	17	Weather Channel.....	44
FOX.....	18	USA.....	45
CW.....	19	TNT.....	46
MyTV Houston	20	TBS.....	47
PBS	21	A&E	48
ION	22	HGTV.....	49
KUBE.....	23	Food Network	50
TBN	24	Lifetime	51
DayStar	25	MTV.....	52
VivaLavi.....	26	TLC	53
KTBU	27	Disney.....	54
Azteca	28	Nickelodeon	55
Telefutura.....	30	ABC Family	56
Telemundo	31	Discovery	57
Univision	32	Travel	58
Fox Sports Houston	33	FX.....	59
ROOT Sports.....	34	National Geographic	60
ESPN.....	36	NBC Sports.....	61
ESPN2.....	37	ESPN News	62
The Golf Channel	38	Cartoon.....	63
Fox News	39	Comedy Central.....	64
CNN	40	Channel Guide	66
CNN Headline.....	41		

Safety & Security Procedures

The safety and security of you and your personal property are of the utmost concern to those of us who welcome you as our guest. We urge you to take advantage of the following suggestions.

- **IN-ROOM SAFES** Do not leave money or valuables in your room. We provide in-room safes for your use in each guest room at no charge. The hotel is not responsible for loss unless articles have been secured properly in these boxes.
- **DOUBLE LOCKS** For additional security, utilize the U-Bolt lock provided on your door upon entering. This will prevent the door from being opened by a regular room key.
- **ADMITTANCE** Do not admit persons to your room without first making identification. All guest room doors are equipped with a secondary U-bolt latch and one way door viewers. These are provided in your door for your convenience. If there is any doubt about the person's true identity, please contact the Guest Services Desk.
- **KEYS** Do safeguard your key, be sure to leave it with the Guest Services Cashier upon departure. Do not leave it in your room or in the door. Do not give your key to others. All guest rooms are equipped with electronic card key locks. Keys do not have the room number on them and will demagnetize when against magnets, cell phones, etc.
- **FIRE** Please familiarize yourself with the location of the nearest fire exit stairway. In the unlikely event of a fire, move quickly but calmly to the stairs. Avoid the use of elevators. Report fire or smoke to the Hotel Operator.
- Uniformed security personnel are on duty 24 hours a day, 7 days a week.
- Rooms with balconies have doors equipped with a dead bolt. There are no sliding glass doors. Ensure that connecting room doors are secured properly.
- In-house phones that dial directly to the Hotel Operator are located at the end of each guest room floor, in each elevator and throughout the main level.
- All exterior lighting is controlled by timers.
- South Shore Harbour Resort is located within the jurisdiction of the League City Police Department and the Galveston County Sheriff's Department.
- Do not leave valuables visibly exposed in your vehicle (this includes radar detectors and mobile telephones) and remember to lock your vehicle when leaving it.
- Be observant. Look around before venturing into large parking lots or onto the grounds of hotels/motels or elsewhere on your travels. If you see something or someone that gives you cause for concern, do not continue into the area. Return to your room or to a house phone and contact the Hotel Operator and inform them of your concern.

We hope that these procedures will contribute to your comfort and well-being during your stay at our hotel.

Fire Safety Procedures

Like all buildings, hotels can have fires. Plan what to do when you check in. You won't have time to plan during a fire.

- *First, find two exits nearest your room. Be sure they are unlocked and unblocked.*
- *Count the doors between your room and exits so you'll have a reference point if it's smoky.*
- *When you hear an alarm, act, don't investigate.*
- *If a fire is in your room, get out and close the door. Once out, report the fire.*
- *If a fire is not in your room, leave if you can. First, feel your door. If it's cool, open it slowly and go to the nearest exit. Crawl in smoke. Cleaner air will be at the floor. Take your key so you can go back if you can't use your exits.*
- *Never use elevators during a fire. They could stop at the fire floor.*
- *If your room door is hot, don't open it. Your room may be the safest place to be. Seal all cracks with wet towels. Shut off fans and air conditioners.*
- *The entire building is protected by a fire sprinkler system. The system is inspected annually by a certified fire sprinkler company.*
- *Fire extinguishers are located on every guest room floor, one at each end of the hallway and one in the middle of the hallway. Fire extinguishers are also on the main and lower levels.*
- *All guest rooms have a smoke detector, sprinkler heads, and a speaker connected to the building's main fire alarm system.*

TAMPERING WITH THESE ITEMS IS A FEDERAL OFFENSE!

- *A \$250 fee will be added to your bill if we find evidence of tampering with a smoke detector in your guest room. If the smoke detector is damaged due to tampering with a smoke detector, a \$500 fee will be added to your bill.*

Area Attractions/Points of Interest

<i>Armand Bayou Nature Center</i>	<i>281-474-2551</i>
<i>Bayou Theatre.....</i>	<i>281-283-2065</i>
<i>Baybrook Mall.....</i>	<i>281-488-4627</i>
<i>Big League Dreams Sportsplex.....</i>	<i>281-316-3400</i>
<i>Butler Longhorn Museum.....</i>	<i>281-332-1393</i>
<i>Express Clearlake Shuttle</i>	<i>Touch 2143</i>
<i>Fitness Center</i>	<i>281-334-2560</i>
<i>Golf.....</i>	<i>Touch 2301</i>
<i>Kemah Boardwalk</i>	<i>281-334-9880</i>
<i>Moody Gardens</i>	<i>409-744-4673</i>
<i>Movie Info Line.....</i>	<i>281-444-Film</i>
<i>Space Center Houston – NASA Visitor’s Center</i>	<i>281-244-2100</i>
<i>Tanger Outlet</i>	<i>281-534-4200</i>
<i>Tennis</i>	<i>281-334-2560</i>
<i>Topgolf.....</i>	<i>281-657-1300</i>

Local Churches

BAY AREA FIRST BAPTIST CHURCH

4800 West Main, League City.....281-332-2133
www.bafbc.org

BAY HARBOUR UNITED METHODIST CHURCH

3459 FM 518 E. (Deke Slayton), League City.....281-334-1100

BAY AREA UNITERIAN FELLOWSHIP

17503 El Camino Real, Clear Lake.....281-488-2001

CHRIST'S CHURCH OF ASSEMBLIES

1401 Bay Area Blvd., Clear Lake.....281-488-1775

CHURCH OF CHRIST OF LEAGUE CITY

1801 East Main, League City.....281-332-1015

CHURCH AT CENTERPOINT

Meeting at Victory Lake Intermediate School
2880 West Walker, League City.....281-614-5600
www.churchatcenterpoint.org

CLEAR CREEK COMMUNITY CHURCH

999 FM 270, League City.....281-338-5433

LAKESIDE LUTHERAN CHURCH

1101 South FM 270, League City.....281-316-6200

LEAGUE CITY UNITED METHODIST

1411 West Main, League City..... 281-332-1557

ST. CHRISTOPHER EPISCOPAL CHURCH

2508 St. Christopher Rd., League City.....281-332-5553

ST. MARY'S CATHOLIC CHURCH

1612 E. Walker, League City..... 281-332-3031
Times of Mass: Tuesday to Friday 8:30 A.M., Saturday 4:30 P.M.,
Sunday 8:30 A.M., 10:30 A.M., 12:00 P.M. Noon

WEBSTER PRESBYTERIAN CHURCH

201 West NASA Pkwy, Webster.....281-332-1251

Pet Policy

No pets or animals of any kind (except Service Animals) may be kept in any guest room in the hotel. When it is discovered that a pet has been brought into a guest room, Hotel Management must schedule a deep cleaning and deodorizing of the room before it can be occupied again. This is an expensive and time-consuming operation that has the potential to severely delay the next guest from checking into the hotel.

Consequently, the following actions will be taken if a guest violates this rule.

- The assessment of a \$75 fee plus any additional costs for damages that may be attributed to the presence of a pet*
- The guest will be required to remove the pet immediately or vacate the guest room*

Below is a list of local kennels, in which you may decide to use on future stays. This list is provided to our guests as a convenience and our hotel makes no representation about the quality of care given at these kennels and assumes no responsibility for any outcome resulting from boarding your pet there.

BAYSIDE BED & BISCUIT

920 Lawrence Rd., Kemah, TX 77565
bayside-bb.com / 281-334-9663

DICKINSON ANIMAL HOSPITAL

1100 FM. 517 Rd. W., Dickinson, TX 77539
dickinsonanimalhospital.vetsuite.com
281-337-4535

SAFARI ANIMAL CARE CENTERS

2402 Marina Bay Dr., League City, TX 77573
safariivet.com / 281-332-5612

SEA DOG INN

310 Ellen Ave., League City, TX 77513
seadoginn.com / 281-554-2068

TAIL WAGGERS PET RESORT

1115 Dickinson Ave., Dickinson, TX 77539
tailwaggersresort.com / 281-337-1666

THE PET PALACE

14300 Gulfstream Park, Webster, TX 77598
thepetpalace.net / 281-286-4400

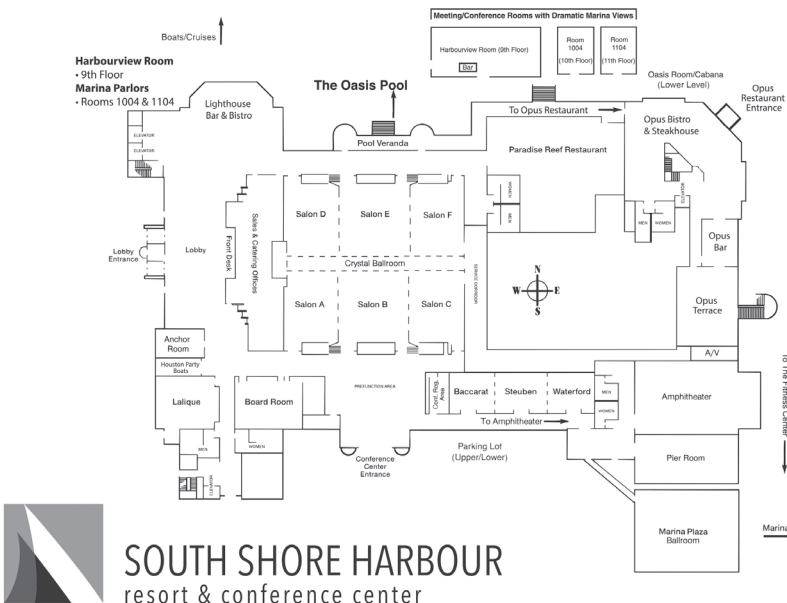
Meeting & Banquet Facilities

Home to executive retreats and meetings for some of the Fortune 500 Companies, South Shore Harbour's conference facilities lend themselves to the perfect spot for your next event.

Even the most demanding meeting plans are orchestrated with flawless perfection. The skills of a veteran staff, advanced A/V equipment along with prime meeting space combine for conferences remembered as much for their productivity, as for the pure enjoyment of time spent at South Shore Harbour Resort.

Only minutes away from Houston's Hobby Airport and IH-45, the Texas Gulf Coast's finest resort awaits the pleasure of your company.

Over 25,000 square feet of meeting space that includes 25 meeting rooms. Our function space is ideal for groups of 10-1,000. Host your next convention, retreat, getaway, wedding or romantic weekend at Clear Lake's most elegant resort. For more information please dial 2025 from your guestroom or visit us online at www.sshr.com



Name of Room			Capacity			
	Square Feet	Ceiling Height	Theatre	U-Shape	Classroom	Banquet
Crystal Ballroom	8,800	11'	1,000		600	700
Crystal Salon A	1,120	11'	120	30	40	60
Crystal Salon B	1,760	11'	200	40	80	120
Crystal Salon C	1,120	11'	120	30	40	60
Crystal Salon D	1,120	11'	120	30	40	60
Crystal Salon E	1,760	11'	200	40	80	120
Crystal Salon F	1,120	11'	120	30	40	60
Marina Plaza Ballroom	3,400	15'	300	50	160	230
Baccarat, Steuben & Waterford	1,650	9'	120	40	75	100
Baccarat	550	9'	40	15	25	30
Steuben	550	9'	40	15	25	30
Waterford	550	9'	40	15	25	30
Lalique	1,000	10'	60	25	40	50
Board Room	925	10'	Board Room Table for 20 People			
Harbourview Room	1,625	7'6"	90	40	60	100
Marina Parlors #1004 & #1104			Board Room Table for 10 People			
Pier Room	1,100	10'6"	80	30	48	70
Amphitheater			Tiered seating for 80 people			
Oasis	1,100	8'5"	80	30	50	90
Paradise Reef Restaurant						100

[illegible]

Hotel Restaurants and Lounge

ROOM SERVICE

TOUCH 2030

Please see our Room Service Menu for an array of appetizing selections.

7 days a week: Breakfast/Lunch 7:00 A.M. to 1:30 P.M.

Dinner 3:00 P.M. to 10:00 P.M.

OPUS BISTRO & STEAKHOUSE

TOUCH 2031

Located on the Lobby Level overlooking the South Shore Harbour Marina and beyond the Paradise Reef Restaurant. Access from the outside pool veranda or thru the Reef Restaurant during inclement weather. Enjoy Clear Lakes newest and talked about eatery with both inside and outside dining.

Hours: Sunday - Thursday 5:00 P.M. to 10:00 P.M.

Friday - Saturday 5:00 P.M. to 11:00 P.M.

PARADISE REEF

TOUCH 2081

Serving Breakfast and Lunch seven days a week.

Monday – Sunday: 7:00 A.M. to 1:30 P.M.

Please note that we offer lunch buffets seasonally and based on business levels.

Brunch is available Sundays from 11:00 A.M. to 2:00 P.M. Pianist on select Brunches.

LIGHTHOUSE BAR & BISTRO

TOUCH 2080

Located on the lobby level. Enjoy one of the Texas Sunsets while overlooking the Marina and Lighthouse.

Dinner served nightly until 3:00 P.M. to 10:00 P.M.

Hours: Sunday-Thursday 2:00 P.M. to 10:00 P.M.

Friday-Saturday 2:00 P.M. to 12:00 midnight.

THE OASIS POOL BAR & GRILL

TOUCH 2052

Open seasonally. Operations are based on current weather conditions.

Please contact Guest Services for the current hours of operation. No Personal coolers, drink containers or outside food and beverage. No personal recreation equipment, music devices or floatation devices allowed.



SIP, SAVOR, REPEAT.

The Lighthouse Bar & Bistro is the coolest spot on the water. Enjoy Happy Hour specials, bites, libations and spectacular sunsets over the marina.

MEMORIES MADE HERE.

LIGHTHOUSE BAR & BISTRO

OVERLOOKING THE MARINA ON OUR LOBBY LEVEL

JOIN US FOR GREAT FOOD AND SPECTACULAR VIEWS.

Breakfast: Traditional American, Southwest and Tex-Mex breakfast specialties, eggs, bacon, omelettes, pancakes, cereals, fruits and yogurts. Buffet served most mornings.

Lunch: Find the best sandwiches and salads in town, and so much more!
Also enjoy our popular regional favorites.

Sunday Brunch: Made-to-order omelette station, delicious breakfast buffet, lunch entrees, Peel & Eat Shrimp and decadent desserts. Brunch is served from 11am to 2pm. Pianist on select Sundays for Brunch.



PARADISE REEF



Opus

BISTRO & STEAKHOUSE

LOCATED ON THE MAIN LEVEL OVERLOOKING THE MARINA • 281-334-5225
WWW.OPUSBISTRO.NET