

S I L V E R S A N D S

Health and Safety Measures

- We have upgraded to higher grades of Ecolab recommended COVID-19 disinfectants throughout all guest areas, transportation vehicles, guest rooms, public areas, restaurants, reception, spa, gym, and pool areas as well as back-of-house areas. Sanitisation is administered at 30-minute intervals.
- Personal care kits for guests will be provided on arrival if needed. These include hand sanitiser, sanitised wipes, disposable gloves, and masks.
- Temperature checks are taken upon arrival from the airport using a touchless forehead thermometer and when dining in restaurants.
- All team members have their temperature taken upon arrival at work and visit the nurses' station if higher than normal.
- Our restaurants and spa will have additional sanitisation protocols for team members and guests to ensure safety and compliance recommended guidelines including table spacing.
- Buffet breakfast is replaced with a la carte breakfast. We waive additional charge for room service should guests prefer to enjoy breakfast the sanctuary of their own room.
- Restaurant, Spa and room service menus are revised. Menus are available on guest's personal devices [via QR code.](#)
- Our lifestyle & wellness offering is changing to offer activities following guidelines for physical distancing, including distancing of sunbeds by the pool and on the beach.
- To ensure smooth arrival and departure we are adding contactless check in and check out.