S I L V E R S / N C S

COVID Protocols - A Tranquil Stay with Peace of Mind

ACKNOWLEDGEMENT and AGREEMENT OF PROTOCOLS

Please read, sign and return this page as confirmation.

All essential COVID-19 protocols and requirements for pre-arrival, arrival and during your stay are outlined below "Acknowledgment and Agreement of Protocols". Kindly become familiar with these and return the signed acknowledgement agreement via email.

Your health, and well-being along with that of our team members are paramount to us, as such we invite you to carefully read the guidelines below. These guidelines are in place based on Grenada's Ministry of Health (MOH) protocols to ensure a safe environment for all.

Resort services will not be provided or given by anyone with a fever or who is exhibiting signs of COVID-19. Face masks that covers your nose and mouth area should be worn when within 6 feet of other guests or team members. Sanitise or wash hands regularly using the hand sanitisers available around the resort. Temperature checks will be taken prior to entering restaurants.

A little about the protocols:

- 1. Please visit <u>https://covid19.gov.gd/</u> to ensure you are familiar with necessary documentation. As stated within the ministry of health website, all travellers must complete the Pure Safe Authorisation to Travel form online and provide results of a negative COVID-19 test taken within 3 days prior to travel to Grenada.
- 2. While in quarantine on day 4 you will be swabbed for a PCR test. The results take approximately one to two days. If the test result is negative, then and only then, will you receive official notification of clearance from Quarantine.
- 3. During your quarantine, you are not permitted to use the main pool, beach (water) or leave the Quarantine facility or interact with any unauthorized persons until this official clearance is received. However, you are allowed to sunbathe by the pool and beach. Sunbeds and poolside dining tables have been rearranged to ensure physical distancing. Poolside and beachside service will continue as normal with protocols in place.
- 4. Throughout your stay, upon arrival at the Restaurants, Bars, Gym or Spa, you are requested to wear a mask, have temperature taken, and sanitise of hands. It is not necessary for you to continue to wear a mask during meal service or during your workouts in the gym. Tables and treatment areas have been prearranged to ensure physical distancing and separation of quarantine and non-quarantine guests.
- 5. We will service your room or villa as normal twice each day or if you prefer to make other arrangements for less frequent contact, please let us know and we can arrange to suit you. Increased protocols are in place including the use of gloves and masks by our team members while in your room or villa.

SILVERSANDS GRENADA COVID-19 ACKNOWLEDGEMENT

I have read all Ministry of Health Government of Grenada Covid-19 protocols and agree to comply with these during my stay at Silversands Grenada.

Date:

Name:

Email Address & Contact Number: _____