



Dear Seven Stars & Resort Family,

I hope you, your family and your loved ones are staying healthy and well.

While many of us are practicing social distancing in the face of COVID-19, it's a priority for us to stay close to you, understand how your lives are impacted, and help where we can.

As you know, our team at Seven Stars cares for people. Our resort ownership group is committed to excellence and will continue to offer paid employment to all of our on-site resort team members during this crisis. In accordance with local laws related to the virus, we will be performing property enhancements to make your next stay an even more spectacular one. Our goal has always been to make Seven Stars Resort & Spa one of the Caribbean's finest resorts, and our commitment to excellence will never change.

New reservations for any future travel: Reservations booked between April 7, 2020 and May 31, 2020 for arrival between now and December 20, 2020 can be changed or cancelled at no charge up to 24 hours before your scheduled arrival.

These policies apply to reservations made directly through the Seven Stars Resort & Spa website or our Resort Call Center at 866-570-7777.

On behalf of the entire Seven Stars Resort team, I want to reiterate that your safety and wellbeing remain our highest priority.

We thank you for your support. Our doors have been open for over 10 years, and they will be open when you return.

Ken Patterson
CEO