



Dear Seven Stars Resort & Spa Family and Friends:

As the world comes together in solidarity to help one another through this unprecedented health crisis the likes of which no one has ever seen, Seven Stars Resort & Spa joins the global community at large in making the needs of guests, staff and community of singular importance.

On Friday, March 20 after thoughtful consideration, the decision was made by the Turks & Caicos Government to cease operation of our air and seaports as a precautionary measure. This 21-day closure will apply to all incoming non-essential travelers and will restrict visitors from entering or transiting through the Turks & Caicos Islands.

With our ownership group committed to the well-being of our employees, and with the safety guidelines mandated by the experts added to those practices already in place, we remain in operation to serve those guests who have elected to stay on with us at the property during this time, our owners in residence, and the local community.

Our reservations team is also in place to assist each of our guests who may be scheduled to visit over the coming weeks, with the rescheduling of their reservations. In the meantime, we remain available to you to answer any questions you may have – just call us at 866-570-7777.

Rest assured that our care and commitment to you extends well beyond our shores and that we are here for each of our valued guests and dedicated staff to do our part in helping to see us through this extraordinary moment in time until we can welcome you back once again.

Until then, we will use this time to make several property enhancements to the resort previously scheduled for the Fall, keep you updated, and remain in touch via our social media channels and website.

We extend our most profound thanks to each of you for your support during this time and always, and to our team for their commitment and readiness to serve and do what they do best.

From our family to yours – be safe and be well, and we look forward to welcoming you back again soon to beautiful Grace Bay Beach.

Thank you,  
Seven Stars Resort & Spa Management Team