



THE TOWERS AT PACIFICA at Pueblo Bonito Pacifica Golf & Spa Resort

What are The Towers at Pacifica?

The Towers at Pacifica are a lavish expansion comprised of two brand-new buildings at the Pueblo Bonito Pacifica Golf & Spa Resort. Offering elevated luxury with every detail, these new towers may only be accessed with a special guest key and feature 47 elegant Club Level suites and rooms, including a majestic Presidential Suite, and six suites with private plunge pools.

The Towers at Pacifica guest rooms feature upscale accommodations, enhanced amenities, and unparalleled personalized services, including 24-hour British Butler Institute-certified butler service to exceed any and all guest needs. All of The Towers at Pacifica suites have a dedicated butler per suite, and The Towers at Pacifica rooms have one butler per every three rooms. These butlers are true artists of service, providing informed, personalized hospitality to guests.

There is also a third building with a new gourmet restaurant, Peninsula – serving traditional Baja cuisine with a strong emphasis on native ingredients of the region – as well as a new Peninsula bar and beach lounge on the first floor, a state-of-the-art fitness center on the second floor with breathtaking panoramic ocean views, and a Whale Watching VIP Lounge on the third floor, which can be accessed through a sky bridge. The Whale Watching VIP Lounge will be open exclusively to guests of The Towers at Pacifica, offering one-of-a-kind culinary experiences and handcrafted cocktails in a dramatic oceanfront setting.

What types of accommodations are available?

The Towers at Pacifica will feature:

- 34 Towers Deluxe Ocean View Rooms
- 6 Towers Ocean View Suites
- 6 Towers Private Pool Suites
- 1 Towers Presidential Suite

Towers Deluxe Ocean View Rooms

Featuring unobstructed views of the Pacific Ocean, the Deluxe Ocean View Rooms at The Towers at Pacifica deliver elevated luxurious accommodations. Each room is decorated in a modern and inviting style with soothing organic elements, a king-size bed with premium imported Egyptian-cotton bedding and a wood-carved head board with built-in lighting, as well as a private terrace.

Towers Ocean View Suite

Located on the higher floors of The Towers at Pacifica, the Ocean View Suites connect bed and sea with expansive, unobstructed views of the Pacific Ocean. The one-bedroom suites have a separate living room with a dining area, bar entertainment area stocked with the guests' preferred beverages and refreshments, a private terrace, sofa bed, and a king-size bed with premium Egyptian cotton linens. The warm and modern interior design makes for an ideal place for rest and relaxation.

Towers Pool Suite

Complete with private plunge pools for a secluded dip at any time of day, these one-bedroom suites at The Towers at Pacifica offer exclusive comfort and private luxury, including a spacious, separate living room with a dining area. The contemporary décor features a modern Edison-bulb chandelier, beautiful organic elements, and a king-size bed with premium imported bedding, a sofa bed and private terrace.

Towers Presidential Suite

Boasting the finest ocean views in the whole resort, the majestic Presidential Suite is located on the top floor of The Towers at Pacifica and offers 300 sq. m./3,233 sq. ft. of indoor and outdoor luxury living space. Designed top-to-bottom with every detail in mind, this stately suite features two bedrooms with their own bathrooms and respective private terraces equipped with Jacuzzi and outdoor shower, a spacious living room and dining areas and a fully equipped kitchen. The dining area opens up to a grand oceanfront terrace with picturesque views of the ocean and artfully designed outdoor furniture as well as a fire pit. The two bedrooms each have a king-size bed with premium imported bedding, rich wooden finishes and their own bathrooms and vanity areas. Additionally, guests of the Presidential Suite have access to exclusive amenities such as a private in-suite cooking class by Executive Chef, private wine and mixology classes, Spanish language lesson, and more.

What are the highlights of the rooms and suites at The Towers at Pacifica?

- First-class, 24/7 service and pampering by butlers certified by the British Butler Institute
- Thoughtfully-curated accents such as rare crafts handmade by indigenous Mexican artisans
- Premium touches, including high-quality wooden furniture, luxurious Egyptian cotton bedding and pillow menu
- Luxury bath amenities, including a selection of exclusive handmade soaps customized with guest's initials, plush bath robes, and oversized Egyptian cotton bath towels
- Stocked refreshment bar or mini-bar with sodas, water, beer, juices and snacks, premium wet bar featuring custom selection of spirits of guests' choosing, and a Nespresso machine
- Customized aromatherapy turndown service
- 55-inch flat screen HD televisions with premium channels, including American networks
- Full working desk, USB charging outlets for mobile devices, and a Beats portable wireless speaker
- Access to the exclusive Whale Watching VIP Lounge

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- Preferred seating at all restaurants
- In-room electronic safe
- Complimentary Wi-Fi

How does the butler service work?

The butlers at The Towers at Pacifica view themselves as artists of service, providing extraordinary, customized service to guests to make their experience unforgettable. 24-hour butler service is included for all of the room categories in The Towers at Pacifica, and all butlers are certified by the prestigious British Butler Institute.

From personal in-room check-in and check-out, to unpacking and packing services, and accompanying guests on city excursions, butlers will be available to exceed any and all guest needs.

Butler service begins upon reservation; butlers begin communicating with guests directly following their reservation to understand any special requests or preferences, and make arrangements prior to arrival. During their stay, guests can communicate directly with their butler via their mobile phones, offering seamless, convenient service.

What is the Whale Watching VIP Lounge?

The Whale Watching VIP Lounge is available exclusively to guests of The Towers at Pacifica, accessible via sky bridge from The Towers at Pacifica. Whale Watching VIP Lounge guests can enjoy a variety of unique culinary experiences rotating daily, and specialty cocktails with a dramatic ocean view.

What are the other new features that are part of the expansion?

As part of Pacifica's expansion, a multi-level building showcases a gourmet restaurant, bar, and beach lounge on the first floor (Peninsula), a state-of-the-art fitness center on the second floor, and the Whale Watching VIP Lounge on the third floor. Although the Whale Watching VIP Lounge is available exclusively to the guests of The Towers at Pacifica, Peninsula Restaurant, Bar and Lounge and fitness center are open to all resort guests.

Additionally, guests of The Towers at Pacifica have access to exclusive amenities and experiences, such as a butler-guided excursion to the San Miguel Blown Glass Factory (the resort donates glass bottles to the factory to make recycled glass hearts that are on display on Pueblo Bonito resorts) and Siesta Turndown Service in partnership with the philanthropic boutique blanket company, Siestas for Fiestas.

What is the Pool Butler Service?

The pool butler ensures that Pacifica guests feel at home while bringing pool service to a new level. The butler service offers services and amenities such as:

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- * A selection of books, magazines, iPads, audiobooks and playlists
- * Nespresso service
- * Selection of sunblock
- * Sunglass and mobile device cleaning services
- * General assistance and information regarding dining options and activities offered at the resort and sister resorts
- * Assistance with spa, dinner and golf reservations
- * Arrangements for mini foot and hand massages, samples of the services offered at the Armonia Spa

The pool butler is available for all resort guests.

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