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DoubleTree Hotel Springfield Wins Hilton Service Impact Award



SPRINGFIELD, Mo – January 26, 2023

– DoubleTree by Hilton Springfield, managed by leading hotel and restaurant development and management group, O'Reilly Hospitality Management, LLC, recently won the Hilton Americas Q4 Service Impact Challenge.

The Service Impact Challenge is awarded to the best of the best in reliable, friendly guest service among Hilton Americas brands. According to Shawn McAteer, brand leader for DoubleTree by Hilton, the team's combined efforts to drive the service experience resulted in a Q4 Overall Service score that was higher than Q4 2021.

“What a great accomplishment and recognition for our DoubleTree Springfield team! Thank you for your continued dedication to creating exceptional guest experiences. We are proud of your success and look forward to even more success in 2023” said Darren Harralson, COO of O'Reilly Hospitality Management, LLC.

DoubleTree by Hilton & Glendalough Conference Center is located at the intersection of Glenstone Ave and Kearney St in North Springfield and provides 201 guest rooms ideal for any business or leisure traveler. Guests can enjoy a cooked-to-order breakfast each morning at Gracie's Restaurant, as well as lunch, dinner, and room service at the in-house Houlihan's Restaurant and Bar, featuring seasonal menus including center-cut steaks, artisan salads, local craft beers, and famous Long Island iced teas.

Additional amenities include: an indoor and outdoor pool, pet-friendly programs, a 20,000 square-foot Glendalough conference center that can divide into separate meeting rooms, and a 24-hour fitness center featuring state-of-the-art equipment including a newly installed Peloton bike as part of

the brand's Hilton x Peloton program to offer thousands of live and on-demand classes to combine cardio and strength training with a variety of full-body workouts.

DoubleTree by Hilton Springfield participates in the Hilton Honors® loyalty program, which is open to all guests and free to join - visit [here](#) for enrollment information. Hilton Honors members who book directly through preferred Hilton channels have access to instant benefits, including a flexible payment slider that allows members to choose nearly any combination of Points and money to book a stay, an exclusive member discount, free standard Wi-Fi, as well as digital amenities that are available exclusively through the industry-leading Hilton Honors app, where Honors members can check-in, choose their room, and access their room using a Digital Key.

The hotel is currently undergoing a renovation that features a new lobby and front desk, meeting rooms, and guest rooms. DoubleTree by Hilton Springfield & Glendalough Conference Center is located at 2431 N Glenstone Ave, Springfield, MO 65803. For more information or to make a reservation, visit Springfield.DoubleTree.com or call +1 417.831.3131.

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About O'Reilly Hospitality Management

Founded in 2007 by Tim O'Reilly, O'Reilly Hospitality Management, LLC is a proven hospitality firm specializing in the design, development, and staffing of hotels, restaurants, and commercial properties for some of the leading national and independent brands. Founded on the principles of sustainability, community involvement, philanthropic outreach, and a commitment to elevating the modern guest experience, O'Reilly Hospitality Management, LLC is truly an innovative presence in the hospitality space. Our management company in Springfield, Missouri, brings a wealth of knowledge and forward-thinking initiatives to 35 existing sites and the continuous development of new properties across the nation. Thanks to award-winning service, sustainable green practices, and a team buoyed by a culture of caring and deep commitment to the community, we do whatever it takes to make every guest smile.

For more information, including career opportunities, please visit <http://www.ohospitalitymanagement.com>. Connect with O'Reilly Hospitality Management on [Facebook](#) or [LinkedIn](#).