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The Embassy Suites Denton Hotel & Convention Center receives the #1 spot of all 255 Hilton Embassy Suites for the first quarter of 2019

DENTON, Texas—August 19, 2019—The Embassy Suites Denton Hotel & Convention Center recently received the #1 spot out of all 255 Embassy Suites at the beginning of 2019. This ranking comes from the internal Hilton corporate Quality Assurance audit that looks at the overall satisfaction scores from random Hilton guest reviews that are sent out. Satisfaction and Loyalty Tracker (SALT) surveys reveal what worked and what didn't during a guest's most recent stay. From reservation and check-in to check-out and departure, this valuable feedback:

- Helps identify areas for improvement.
- Allows you to recover service failures.
- Motivates Team Members to learn what drives guest loyalty.

“The Embassy Suites Denton Hotel and Convention Center is ecstatic to have received the #1 spot of all 255 Hilton Embassy Suites for the first quarter of 2019. The team is focused on achieving the Connie Award at the end of the year for the top spot of all Embassy’s. It will help us to spread the word of just how special Denton Hospitality is not only in the great state of Texas, throughout the world.” Jeff Pritts, *General Manager*



About Embassy Suites by Hilton

Embassy Suites by Hilton, one of Hilton's 15 market-leading brands, is dedicated to delivering what matters most to travelers. The full-service, upscale brand offers two-room suites, free made-to-order breakfast and a nightly two-hour reception with complimentary drinks and snacks. Both leisure and business travelers looking for a relaxed, yet sophisticated experience will feel right at home with brand-standard amenities like inviting atriums and complimentary 24-hour business and fitness centers. Embassy Suites by Hilton has 251 hotels with 45 in the pipeline. Hilton Honors members who book directly through preferred Hilton channels have access to instant benefits, including a flexible payment slider that allows members to choose nearly any combination of Points and money to book a stay, an exclusive member discount that can't be found anywhere else, free standard WiFi, and digital amenities like digital check-in with room selection and Digital Key (select locations), available exclusively through the industry-leading Hilton Honors mobile app. For more information, visit www.embassysuites.com or newsroom.hilton.com/embassysuites, and connect with Embassy Suites by Hilton on Facebook, Twitter, and Instagram.

About O'Reilly Hospitality Management

Founded in 2007 by Tim O'Reilly, O'Reilly Hospitality Management, LLC is a proven hospitality firm specializing in the design, development, and staffing of hotels, restaurants, and commercial properties for some of the leading national and independent brands across the nation. Founded on the principles of sustainability, community involvement, philanthropic outreach, and a commitment to elevating the modern guest experience, O'Reilly Hospitality Management is truly an innovative presence in the hospitality space. Our hotel management company in Springfield, Missouri, brings a wealth of knowledge and forward-thinking initiatives to 25 existing sites and continuous development of new properties across the states. We do whatever it takes to make every guest smile, thanks to award-winning service, sustainable green practices, and a staff buoyed by working for a caring and involved company. For more information please visit <http://www.ohospitalitymanagement.com> and to connect with O'Reilly Hospitality Management like us on Facebook