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## The Embassy Suites by Hilton Denton Convention Center Named Recipient of the 2019 Connie Award

**DENTON, Texas—February 10, 2020**—Hilton Worldwide recently recognized The Embassy Suites Denton Hotel & Convention Center as the #1 in Brand 2019 Connie Award for its exceptional achievements in hospitality and service over the past year. The Connie Award is the pinnacle hotel award for all 17 brands across Hilton Worldwide. The winners of the award are chosen based on many factors which include guest survey results and third-party quality assurance audits. The Embassy Suites by Hilton Denton Convention Center, owned and managed by O'Reilly Hospitality Management, received this high distinction from among the brand's 258 properties across North and South America.

"Since opening at the beginning of 2018 our team members have exceeded guest service expectations on a constant basis," said Jeff Pritts, General Manager of the Embassy Suites by Hilton Denton. In 2018 they won the Connie Merit award for Guest Service placing them in the top five of all Embassy Suites in the world. In 2019 they were named #1 overall in Guest Service out of 258 Embassy's."

-Jeff Pritts, *General Manager*



### **About Embassy Suites by Hilton**

Embassy Suites by Hilton, one of Hilton's 15 market-leading brands, is dedicated to delivering what matters most to travelers. The full-service, upscale brand offers two-room suites, free made-to-order breakfast and a nightly two-hour reception with complimentary drinks and snacks. Both leisure and business travelers looking for a relaxed, yet sophisticated experience will feel right at home with brand-standard amenities like inviting atriums and complimentary 24-hour business and fitness centers. Embassy Suites by Hilton has 251 hotels with 45 in the pipeline. Hilton Honors members who book directly through preferred Hilton channels have access to instant benefits, including a flexible payment slider that allows members to choose nearly any combination of Points and money to book a stay, an exclusive member discount that can't be found anywhere else, free standard WiFi, and digital amenities like digital check-in with room selection and Digital Key (select locations), available exclusively through the industry-leading Hilton Honors mobile app. For more information, visit [www.embassysuites.com](http://www.embassysuites.com) or [newsroom.hilton.com/embassysuites](http://newsroom.hilton.com/embassysuites), and connect with Embassy Suites by Hilton on Facebook, Twitter, and Instagram.

### **About O'Reilly Hospitality Management**

Founded in 2007 by Tim O'Reilly, O'Reilly Hospitality Management, LLC is a proven hospitality firm specializing in the design, development, and staffing of hotels, restaurants, and commercial properties for some of the leading national and independent brands across the nation. O'Reilly Hospitality Management is founded on the principles of sustainability, community involvement, philanthropic outreach, and a commitment to elevating the modern guest experience. O'Reilly Hospitality Management, located in Springfield, Missouri, is truly an innovative presence in the industry, bringing a wealth of knowledge and forward-thinking initiatives to 35 existing sites and continuous development of new properties across the states. We do whatever it takes to make every guest smile through award-winning service, sustainable green practices, and a staff buoyed by working for a caring and involved company. For more information please visit [www.ohospitalitymanagement.com](http://www.ohospitalitymanagement.com) and connect with us on Facebook and LinkedIn.