

FOR IMMEDIATE RELEASE

TownePlace Suites Springfield Receives Nine 2016 Marriott Brand Awards

Springfield, MO – March 24, 2017 – The TownePlace Suites Springfield is happy to share this remarkable achievement with the Marriott International and TownePlace Suites community, RTT Hospitality, LLC, O'Reilly Hospitality Management, LLC, as well as all of Springfield, MO.

Through hard work, perseverance, and a concentrated effort, the TownePlace Suites was able to achieve top-ranking scores in all of the eight customer service categories which Marriott evaluates, including the following: Arrival Experience, Cleanliness of Suite, Elite Appreciation, Intent to Recommend, Maintenance and Upkeep, Morning Break, Problem Incidence, and Staff Service Overall. Regarding these awards Chris Rozier, the Director of Sales, said: "The success of a great organization takes great people. I am proud to work with great people who care about one another and are dedicated to our success year after year." In addition to these awards the TownePlace Suites Springfield is also the recipient of the coveted 2016 Chairman's Award. "Upon my arrival to this property, it was immediately evident that the team functioned at the highest capacity! They put forth their greatest efforts to ensure that each guest is cared for in the most genuine manner. Their collaborative effort is one to be emulated and proud of, and something I learn from every day. This team involves themselves with every aspect of the hotel, the community, and interactions with our guests. It truly is humbling to be a member of such a sincere and trustworthy team. We are very grateful that we are given the direction needed to succeed from such committed ownership and management companies." said Andrew Lucero, General Manager. Beth Garcia, Front Office Manager, has been with the property since the doors first opened in 2014. Concerning these awards she said: "It has been my pleasure to work alongside this cohesive team which is entirely invested in delivering the best experience possible to our guests, and I am sure that I speak for all of us when I say that it is an honor to be associated with Marriott, RTT Hospitality LLC, and O'Reilly Hospitality Management."

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