



Coronavirus / COVID-19: Cleanliness & Public Health
May 22, 2020

Mackinac Island Public Health & Safety

The health and safety of our guests, employees, and fellow island residents is absolutely paramount, now more than ever. The Mission Point Team, in conjunction with the Mackinac Island Public Health Task Force and leading health and travel organizations, is constantly monitoring the evolving landscape of Coronavirus / COVID-19 and implementing all necessary protocols and procedures to ensure safe operations for the 2020 season.



Mission Point

Mackinac Island's trusted family hotel



Mission Point is proud to join [AHLA's](#) #SafeStay initiative by enhancing hotel cleaning practices and workplace protocols to help guests and employees feel confident during post-pandemic travel.

For more information, please feel free to view our full COVID-19 Health & Sanitation Guide on our website or reach out to us with any questions at (906) 847-3000 or info@missionpoint.com.



The Mackinac Island Public Health Task Force

Comprised of governmental agencies, business owners – including hotels and ferry companies (with 3 members of the Mission Point team) - and health experts all closely working together to ensure the safety of Island residents and visitors:

- LMAS District Health Department
- Mackinac Straits Health System
- Mackinac Island Medical Center, Fire Department, Police Department, and EMS
- Mackinac Island Community Foundation
- City of Mackinac Island, Mayor Doud
- Mackinac Island City Council



Mission Point Public Health & Safety

Mission Point is, further, following the guidance of all leading health and travel organizations in planning and implementing all standard operating procedures:

- [World Health Organization \(WHO\)](#)
- [Centers for Disease Control and Prevention \(CDC\)](#)
- [World Tourism Association \(UNWTO\)](#)
- [US Travel Association](#)
- [American Hotel & Lodging Association](#)
- [Michigan Restaurant & Lodging Association](#)
- [The Office of Gov. Gretchen Whitmer](#)



Enhanced Cleanliness – Public Areas to counter virus spread

- The frequency of cleaning and sanitizing will be increased in all public spaces with an emphasis on frequent contact surfaces including, but not limited to front desk check-in counters, bell stand, elevators and buttons, door handles, public bathrooms, room keys and locks, ATM, etc.
- Hand sanitizer dispensers, touchless whenever possible, will be placed at key guest and employee entrances and contact areas
- Restaurants, retail, and recreation outlets will limit guest and employee capacities to ensure social distancing



Enhanced Cleanliness – Rooms to counter virus spread

- Industry leading cleaning and sanitizing Ecolab products used to clean guest rooms
- Increased attention paid to high-touch items including, but not limited to remotes, toilet seats and handles, door and furniture handles, nightstands, telephones, AC buttons, light switches, etc.
- All bed linen and laundry will be changed and washed at a high temperature in accordance with CDC guidelines
- Nonessential items will be removed from rooms, i.e. guest directory, and will made available online
- Cleaned and sanitized room will be marked by housekeeping with a sticker
- All returned guest room keys will be sanitized every night by security



Guest Contact

PPE & social distancing measures

- Appropriate PPE will be provided to all employees
- Masks will be provided to guest upon request
- Guests will be advised to practice physical distancing by standing at least six feet away from other groups of people not traveling with them at all times
- Signage will be posted throughout the property to remind guests to maintain social distancing
- Furniture will be rearranged, where necessary, to allow for more space



Food Safety

- Restaurants and bars will reduce seating capacities to allow for social distancing between each seated group/party's chairs
- All buffet and self-serve style events will be suspended until further notice
- Service stations, beverage stations, counters, and handrails will be sanitized at least once per hour
- Check presenters, pens, trays, and all other reusable guest contact items to be sanitized after each use
- Menus, placed in plastic covers, will be sanitized after each use
- Touchless transactions will be utilized whenever possible
- Carry out service will be available at all outlets
- All staff will be provided appropriate PPE



Lakeside Spa & Salon

- Every surface will be sanitized after each use
- All staff will be provided with appropriate PPE
- Each team member will sanitize their space, wash their hands, and replace gloves between guests and services
- All equipment and tools will be cleaned with 70% alcohol and/or barbicide
- Guests will be advised to practice physical distancing by standing at least six feet away from other groups
- Guest locker room facilities and waiting areas will be closed



On-Site Activities

- Golf at the Greens
 - All golf equipment will be sanitized after each use
 - Starting times between groups will be spaced out to allow for social distancing
- Bike Rentals
 - All bikes, helmets, burleys, will be sanitized after each use
- Outdoor Pool & Hot Tub
 - Lounge furniture will be spaced out and sanitized regularly
 - Guests will be advised to practice social distancing in the showers



Great Lawn

- Adirondack chairs will be spaced apart to allow for appropriate social distancing between guests
- Adirondack chairs will be sanitized regularly
- Lawn Games
 - Guests will be advised to practice proper social distancing when spreading out to play lawn games such as cornhole, croquet, and kite flying



Mackinac Island Travel

Please visit each of the following ferry or taxi service companies to learn of updated coronavirus practices and procedures prior to your arrival:

- [Shepler's Ferry Company](#)
 - Check back between May 18-22 for important updates on ticketing, new policies, and exciting changes.
- [Star Line Ferry Company](#)
 - Passengers are recommended to keep a 6 feet distance between other guests, both in line and on board
 - All surfaces will be disinfected before and after each boat trip
- [Mackinac Island Carriage Tours](#)
 - Passengers capacities will be limited
- [Mackinacisland.org](https://www.mackinacisland.org)

