

# THE HISTORIC MENGER HOTEL

Dear Guests,

We are so pleased that you are planning to stay with us.

Given the scope of the COVID-19 pandemic, many of our services have been amended to comply with CDC and City of San Antonio protocols. We would like you to be aware of the current ordinance in place that impacts the Menger Hotel and other city public spaces through June 30<sup>th</sup>.

**The Menger Hotel and the City of San Antonio are currently under EXECUTIVE ORDER NW-10 that mandates that all people 10 years or older shall wear a face covering over their nose and mouth when in a public place where it is difficult to keep six feet away from other people.**

Therefore the hotel is mandating the following requirements for hotel guests.

**All guests over the age of 10 years old will be required to wear a mask or appropriate face covering when in the public areas of the hotel. Face coverings may include homemade masks, scarfs, bandanas, or a handkerchief.**

- *This includes but not limited to elevators, meeting rooms, entering and exiting the bar and restaurant, pool areas and gift shops.*
- *Guests may remove masks when dining in the bar and restaurant or swimming.*
- *Masks are available at the front desk.*
- *In addition, guests are encouraged to wash their hands frequently and take advantage of Hand Sanitizer Stations located in the public areas of the hotel.*

***Please know that the mask policy is non-negotiable as the hotel could be liable for fines of \$1,000 for each violation.***

Our overriding priority as Menger Hotel managers and associates is to value the guest's health and safety in the delivery of our services and accommodations. Therefore, we endorse and comply with the safety protocols of the CDC, the City of San Antonio and the Bexar County.

If we can be of any service during your visit, please do not hesitate to let us know. Thank you for your patience under these unusual times and we wish you a comfortable and enjoyable stay.

Thank you.

Garvin O'Neil, GM

The Menger Hotel's "Clean Stay" protocols follow the city's **GREATER. SAFER. TOGETHER.** guidelines that can be viewed at: <https://covid19.sanantonio.gov/What-YOU-Can-Do/Reopening-Safely/Information-for-Businesses#Guidelines>

Executive Order NW-10 can be found at: <https://www.bexar.org/DocumentCenter/View/27118/Bexar-County-Executive-Order-NW-10-issued-June-17-2020?bidId=>