

Ko'a Kea™

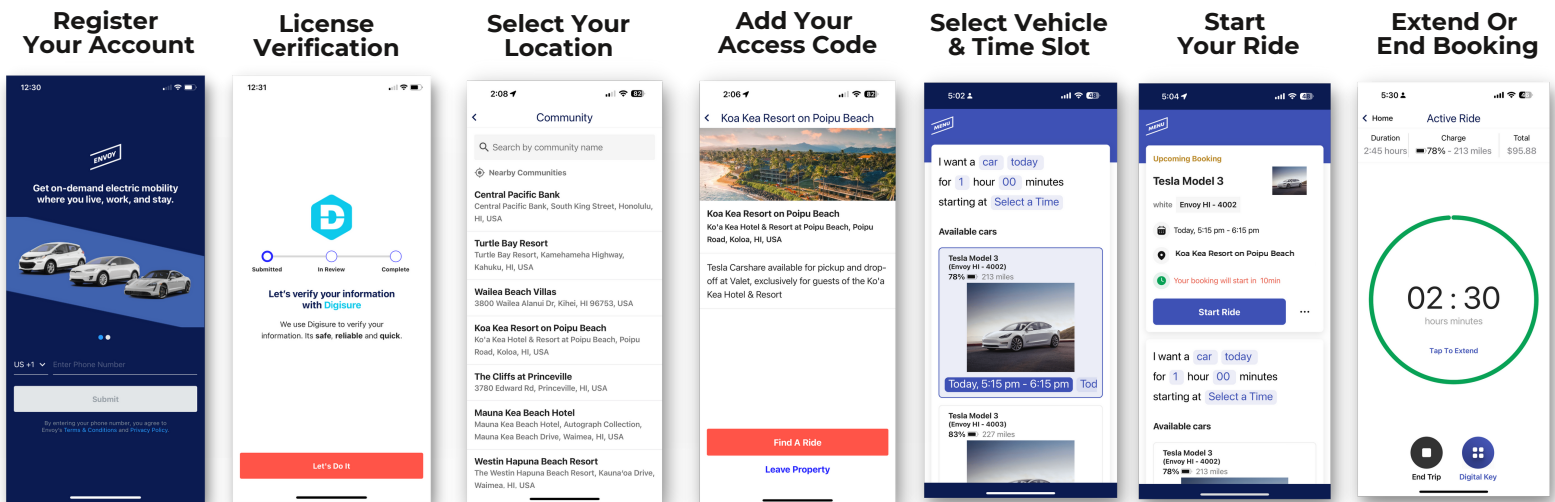
RESORT ON PO'IPU BEACH
KAUA'I



Reserving Your Tesla

www.envoyhawaii.com/koakea

1. Download the "Envoy Mobility" App
2. Enter your Drivers License & Payment Information
3. License Verification Questions: (888) 610-0506 ; 2
4. Add Community: "Koa Kea Resort on Poipu Beach"
5. Input Access Code: **TMKUMX5T**
6. Book vehicle on demand, or reserve in advance!
7. Pick Up at Valet by showing your Reservation
8. Drop Off off with Valet & End Your Booking



How To Video:



Standard Pricing:

Hourly:

\$35

Daily:

\$200

Weekly:

\$1,000

Learn More:



Email : info@envoyhawaii.com
Customer Service : (888) 610-0506
License Approval : (888) 610-0506 ; 2



Common Questions

<https://www.envoythere.com/faq-users>

"How long does it take for my license to be approved?"

- Most States take about 5 minutes, and some like Hawaii may take a few days.
- Call us at (888) 610-0506 ; 2 to check your status at any time.
- Foreign and International licenses are accepted (Contact us if you need assistance).

"How do I Reserve and Pay?"

- All Reservations & Payments are taken care of through the Envoy Mobility app.

"What if I need to modify or cancel my booking?"

- You can do so through the app, or contacting customer service.
- If you modify or cancel in advance, you can do so without any fees.

"Do I need to wash or charge the car before bringing it back?"

- No, but please keep the inside clean for your neighbor who uses it next!
- Charging is included, & always free at the hotel (no need to bring it back charged).

"Where can I drive?"

- Normal range of the vehicle is approximately 270 miles, depending on driving style.
- Stay on paved roads (e.g. Do not go to Polihale, which is all unpaved).

"Do I have enough charge to make it to Princeville and back?"

- Yes! You'll have no problem driving around the island and making it back safely.
- Just make sure to schedule enough time for your drive around the island.

"Does it work where cell phone service is limited?"

- Yes! The app works using Bluetooth, so you'll have access via your phone.
- A key is also available at Valet.

"What if I can't make it back in time by the end of my scheduled booking?"



- You can extend your booking through the app, or by calling customer service.
- Please give yourself plenty of time to explore the island - it's easy to get distracted!

"What if I get sand or dirt inside the vehicle?"

- Please be considerate and keep sand and debris to a minimum.
- Penalties may be charged for excess sand, dirt, or trash left in the vehicle.

"What do I do when I get back at the hotel?"

- Just drop off with Valet, and End your Ride once you return to the hotel.



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