

Hotel Shattuck Plaza Community Responsibility: Temporary Closure

Given the current concerns and advancements over Coronavirus (COVID-19), we have made the difficult decision to temporarily close our hotel beginning Monday, March 23rd through Sunday, May 10th. Our goal (*while tentative*) is to re-open on Monday, May 11th, 2020.

Please see a list of FAQs':

- **Cancellation Policy:** All hotel reservations scheduled to arrive March 23rd, through May 10th will be canceled without penalty. Guests who booked via online travel agents or with other third-party travel professionals must contact their booking provider for information on their specific cancelation policies. When the 3rd party travel company contacts the hotel to verify the validity of the cancelation, the hotel will verify and approve.
- **ZINO Restaurant and Bar:** The hotels popular restaurant and bar (ZINO) will also be closed during the duration of the hotel closure.
- **When will Hotel Shattuck Plaza Re-Open?** The goal (*while tentative*) is to re-open on Monday, May 11th, 2020.
- **Why is Hotel Shattuck Plaza closing?** The safety of our associates, guests and communities is our top priority. Because of that, our hotel elected to close and remain closed until it's safe to re-open.
- **Can I book reservations from May 11th and beyond?** The answer is **YES** and we welcome you to do so. Please click on the [BOOK NOW](#) button on our website. The website is www.hotelshattuckplaza.com
- **University of California Berkeley Graduation on May 16th?** As of now, the University has postponed Graduation. The new date for Graduation has not been published. Please refer to the University of California Berkeley's website for more information <https://commencement.berkeley.edu/>
- **How do I contact someone at the hotel?** Please email info@hotelshattuckplaza.com

As always, we are grateful for your loyalty and we look forward to serving when we reopen.

Hotel Shattuck Plaza Management