



TO OUR VALUED GUESTS

Since we opened our doors in 2016, we have prided ourselves on providing our guests stellar service and a true NYC experience. A home away from home where you can explore all that our great city has to offer.

We are all experiencing the effects of the current global crisis. Our hearts go out to those personally impacted. To all of the healthcare workers on the front lines, we send you a whole hearted thank you for your hard work and your sacrifices.

Due to Governor Cuomo's mandates and global travel restrictions, we have made the tough decision to temporarily close our doors. The well-being of our guests, neighbors, and employees is always and will always be our top priority.

The support we have been receiving from guests is great appreciated, and we will continue to do our best to support our guests in return- because you, the guests, are what keep us going.

We are all looking forward to the days when travel, human interactions, and experiences are back to being positive and encouraged parts of life. When that time comes, we will be here to open our doors and welcome you.

We will get through this together, we will overcome, and we will prevail.

For the guests that have a reservation from today through May 15, 2020 and have not received a cancellation email, or have any other questions please reach out to us at reservations@hotelhugony.com

As soon as we have a reopening date, we will update our website, stay tuned.

We look forward to welcoming you soon!

May you and your loved ones, be well

Sincerely,

Hotel Hugo