



Dear Valued Guest,

Thank you for choosing El Conquistador Resort. We truly appreciate your patronage and support.

We are providing this letter to inform you that the Pima County Board of Supervisors issued a State of Emergency Proclamation regarding response to the COVID-19 Outbreak.

These are the key points that were passed on March 19, 2020. Be aware that due to the changing nature of this emergency, modifications may occur and we will provide updates as soon as possible.

- All restaurants, food courts, cafes, coffeehouses, retail food facilities, and other similar businesses and establishments located in unincorporated Pima County, including those housed within or on the same properties as hotels and similar establishments, are prohibited from serving food and beverages for consumption on premises.
- Members of the public are prohibited from entering premises subject to this section and remaining on site to consume food and/or beverages.
- Businesses and establishments subject to this section that offer food and beverages for on-premises consumption are encouraged to offer food and beverages using delivery service, window service, drive-through service, or drive-up service, and to use precautions in doing so to mitigate the potential transmission of COVID-19, including social distancing.
- In offering food or beverages, a business or establishment subject to this section that does not have the ability to offer window, drive-through or drive-up service may permit members of the public on its premises for the purpose of picking up their food or beverage orders.

Due to the nature of the proclamation, we have closed the following Food & Beverage areas until the State of Emergency is lifted: Colibri Lounge, Sundance Café, Epazote, Desert Springs Poolside Grill and In-Room Dining. We are offering Take-Out Service through our Grab N Go in the main lobby for breakfast, lunch and dinner. The hours of operation are 6am - 9pm; orders for pick up can be called in to Ext. 1596 or you may go to the service staff in Grab N Go to place your to-go order.

Thank you for your understanding at this difficult time. If you have any questions or concerns that we can address, please do not hesitate to speak with any of our team members.

Sincerely,

A handwritten signature in blue ink, appearing to read "Otton A. Suarez".

Otton A. Suarez
General Manager

UNIQUELY SOUTHWEST.