

Server

Job Description

The Hermosa Inn is the 2018 Condé Nast Traveler Magazine Readers' Choice Award Winner for the #1 Hotel in the West/Southwest.

Primary Duties and Responsibilities:

- Arrives to work on time, dressed and ready to work.
- Demonstrates the welcoming spirit at all times to Guests and Staff Members.
- Understands and adheres to all safety, sanitation and administrative procedures.
- Polishes all glassware and silverware on tables to provide Guests with exceptionally clean table settings.
- Deliver drink orders, opens and serves wine, provides an overview of the menu, and explains specials.
- Answers Guests' questions regarding menu items and ingredients to ensure a high level of Guest service and to promote particular menu items to increase sales.
- Take Guests' orders – guides Guests through menu in an effort to deliver an excellent dining experience.
- Serves alcohol to Guests following state and local liquor laws and responsible alcohol service procedures to protect Guests and the community from injury, protect the restaurant from fines and litigation, and prevent the loss of the restaurant's liquor license.
- Visits Guests at their tables by asking them about their meals and engaging them in light conversation to establish and assess Guest satisfaction and return visits.
- Assists other Staff Members as needed.
- Performs closing, cleaning, and maintenance duties as directed by manager to prepare for the next day's operation.
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Minimum Requirements:

- Ability to communicate (verbally and in writing) in English.
- Must meet local legal minimum age requirement to serve alcoholic beverages.
- At least one year previous service experience.
- Basic wine knowledge.
- Ability to perform basic math functions.

Physical Requirements:

- Ability to bend at the waist and lift items up to 50 lbs. to waist level.
- Ability to carry items of up to 50 lbs. up and down stairs.
- Ability to move items up to 30 lbs. for distances of up to 25 feet.
- Ability to remain standing and active for an 8-12 hours shift.
- Ability to tolerate exposure to hot temperatures (above 98 degrees F) throughout the shift.
- Ability to see, hear, understand, and respond to Staff Members' and Guests' requests in a loud environment.

Job Type: Part-time