

We're ready to
welcome you back



Watch our response to the COVID-19 Crisis.

Today we ask you
to stay at home



Q1 2020
Results

Count on UsSM

At Wyndham, we are putting your health and safety first as we prepare to welcome you back.

Learn more **here**.



KEEP READING to learn about the commitments we're making, our enhanced EcoLab partnership and more.

May 2020 Edition | **WH&R UPDATE**



WYNDHAM GRAND

DOLCE
HOTELS AND RESORTS

esplenda

DAZZLER

WYNDHAM

TRYP
BY WYNDHAM

TM
TRADEMARK
COLLECTIVE BY WYNDHAM

LA QUINTA

WINGATE
BY WYNDHAM

WYNDHAM
GARDEN

HAWTHORN
SUITES BY WYNDHAM

AmericInn

RAMADA

RAMADA
encore

BAYMONT

MICROTEL
BY WYNDHAM

Days Inn

8
Hotels by Wyndham

Howard Johnson

Travelodge

**WYNDHAM
REWARDS**

You've earned this.



TO HEALTH AND SAFETY:

The health and safety of our guests and team members remains a top priority. Over 90% of our hotels in the U.S. today are open and welcoming essential business, government, healthcare and emergency responders every night. We have a new long term, multi-faceted initiative underway to welcome travelers back including enhanced cleaning and disinfection of guest rooms and public spaces, with EPA approved disinfectants from EcoLab, easy access to COVID-19 health essentials and implementing training in coordination with the AHLA Safe Stay Advisory Council's recommendations and industry best practices. **Click here** to learn more.



TO WYNDHAM REWARDS MEMBERS:

In honor of those fighting on the front lines of COVID-19, we're offering all essential workers an instant complimentary GOLD membership upgrade. This includes truck drivers, delivery drivers, warehouse workers, construction workers, sanitation workers, grocery associates, healthcare workers, and more.

And all Wyndham Rewards members globally who are currently Gold, Platinum or Diamond will automatically have their Member Level extended through December 31, 2021. Finally, we are pausing the expiration of any Wyndham Rewards points until September 30, 2020. Terms and conditions apply. Visit www.wyndhamrewards.com/heroes for details.



TO FLEXIBLE TRAVEL:

Our policy waives cancellation or change penalties for hotel stays through June 30, 2020 with 24-hours notice. For stays after June 30, hotels will waive change penalties on 48-hours notice. You can learn more about these policies **here**.



TO OUR FRANCHISEES:

This is an incredibly difficult time for our thousands of franchised hotel owners. This industry is their livelihood, and they are facing financial pressures like never before. We've taken a number of proactive measures to help them during this period, including fee waivers and deferrals, and we're providing them with guidance and resources to help them access new government loans wherever possible.



TO OUR COMMUNITIES:

Our hotels and our team members continue to find ways to give back to their local communities. Some are providing free or discounted rooms to doctors and nurses, donating cleaning supplies and protective equipment, or opening unused kitchens to help feed those in need.

Reach out to your Wyndham Global Sales contact for assistance or questions.

ADDITIONAL INFORMATION AND BOOKING RESOURCES:

NEW!

Group & Meetings

Limited time offer now available!

NEW!

Wyndham Direct

NEW! Booking & billing solution

Travel Advisors

Up-to-date COVID-19 Information