



THE GARDEN CITY HOTEL

Greetings,

For 146 years The Garden City Hotel has carried forward the long-standing tradition of representing the very best of Long Island hospitality and done so through some of our country's most difficult times. We have always regarded being your host as our absolute pleasure and privilege. Yet unlike no time before in our history an unprecedented circumstance has arisen in the form of the Novel Covid-19 virus.

Over the past months we have continued to operate and welcome guests, many seeking a safe place during the crisis, a multitude of dedicated medical professionals and professionals carrying out their service in the travel industry. Our culinary and restaurant staff creatively offered high quality, fresh cuisine for pick-up and delivery and our event planning and meeting services teams continued to assist in the planning of future social events and conferences.

Most importantly we have functioned safely while adapting new stringent standards of sanitization throughout the hotel and our entire operating process. As we look forward to welcoming you back, we want to share in detail what we are doing to assure you a safe stay:

Using guidance from the CDC as a basis and in alignment with the AHLA Safe Stay guidelines, our standards go above and beyond to make ready a fully sanitized hotel experience. We have purchased the best available equipment and disinfecting products, along with equipping our team with comprehensive training and complete PPE to carry out their elevated service to you.

Our housekeeping professionals will employ a five phased process to prepare your accommodation and utilize CDC approved products for every step in a measure we call Rest Easy:

1. General cleaning
2. Disinfecting of all high touch points
3. Sanitization with a ULV atomization fogging machine of the entire room
4. Management inspection and final virus eliminating UV light disinfection application

5. Room sealed and tagged *Rest Easy*

Public Space (lobby, public restrooms, corridors) and indoor recreational spaces:

- General cleaning
- Disinfecting of all high touch points
- Sanitization with a ULV atomization fogging machine
- UV light disinfection application
- Hand sanitizing stations will abound
- Sanitizing schedules posted in our public space to keep our guests up to date during their stay

Our restaurants and lounges will have several precautionary adjustments in place:

- Take-out and delivery of meals and beverage will continue to be offered
- Seating plans to accommodate CDC guidance on social distancing
- Culinary staff will wear PPE
- Disinfecting of all high touch points throughout the day
- Sanitization with a ULV atomization fogging machine before and after meal periods
- UV light disinfection application for all menus between use

Our meetings and events standards have been revised t as well and will remain in place until the circumstance has completely passed:

- Amended floor plans to comply with social distancing guidance (consult our events team for specifications)
- Disinfecting of all high touch points throughout the day
- Sanitization with a ULV atomization fogging machine at the start and end of the day
- UV light disinfection application at appropriately safe times
- Hand sanitizing stations will abound

Until an “all clear” is issued by the proper health and government authorities we will remain vigilant and overly precautionary to insure you the safest stay so that you can Rest Easy whenever we have the privilege of having you experience The Garden City Hotel. Until then, we wish you all good health and safety.

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