

# Feel Safe and Rest Comfortably

All below areas have been disinfected with an EPA Approved (COVID-19) Neutral Cleaner



1

## **SWITCHES, ELECTRONIC CONTROLS, KNOBS AND HANDLES**

Lights, lamps, switches, electronic controls, doors, handles, drawers, drapery pull handles, furniture knobs

2

## **BED & BEDDING**

All bed linens, duvet covers, pillows and sheets washed at high temperature in accordance with CDC guidelines

3

## **CLIMATE CONTROL PANELS, TELEPHONES, REMOTES, CLOCKS**

4

## **HARD SURFACES, CLOSET GOODS**

Tables, desks, nightstands, iron, safe, keypads, handle, microwave

5

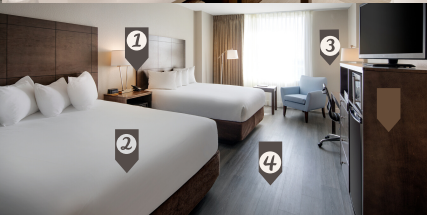
## **BATHROOM SURFACES**

Toilet Handles and seats, splash walls, shower/tub, controls, faucets

6

## **BATHROOM AMENITIES**

Individual amenities, tissue box, soap dishes, amenity tray, hair dryer



## **High Touch Items Removed for Additional Safety**

Coffee Maker, Kettle, Ice Bucket,, Pen & Note Pad & Extra Pillow and Blanket in Closet

**Occupied Rooms will go vacant for 48 Hours after Departure.**

**Room Service only on Request from a team member wearing PPE.**

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# Providing a Safe Environment in Marcelo's, Crickets & Starbucks

## Marcelos & Crickets

- 1 Diagram has been designed following Safe Distance Practices
- 2 Surfaces Cleaned and Sanitized after each Patron
- 3 Individual Hand Sanitizer for Every Table
- 4 Offering Disposable Menus

All staff is ServSafe Certified and Food Handler trained

## Starbucks

- 1 Accepting Contactless Payment through the Starbucks Application
- 2 Store has Safe Distance Awareness Indicators
- 3 Protective glass for customer Interaction
- 4 Touchless Condiment Bar

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# Streamlining Cleanliness in our Fitness Center , Business Center & Pool



1

Pool chairs spaced for social responsibility. Pool attendant sanitizing chairs regularly.



2

Every other cardio machine out of order to promote social distancing. Fitness center attendant sanitizing equipment regularly. Sanitizer available for all machines

3

Reduced computers in business Center to Promote Social Distancing

4

Hand Sanitizing Stations in all Areas



3



4

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# Close attention to details in our Public Areas.



1

Signage to promote social distancing

2

Sanitizing stations with alcohol based hand sanitizer at all entrances and throughout property

3

Dedicated employee attendant to clean doors, elevators, elevator buttons, ATM, vending machines, bathrooms.

4

No valet service, self park only, bell carts cleaned after each use

5

Waste container for gloves and masks at entrance

Hands free soap dispensers, sinks & hand dryers in Public Restrooms



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# Banquets in a Safe & Clean Atmosphere

1

State of the art software that allows guest to ensure set up diagrams are meeting social distancing requirements

2

Partnership with PSAV Audio Visual Company to ensure all audio and technology needs meet new guidelines

3

All banquet and convention staff trained in high quality hygiene practices and equipped with appropriate PPE attire following CDC guidelines

4

Dedicated food safety certified employees to sanitize meeting space regularly paying close attention to high touch areas such as door handles, water coolers & place settings

5

Hand sanitizer stations located throught banquet space

6

All food offerings catered towards individual style while focusing on appropriate standards

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# Ensuring a Quick and Safe Check In & Check Out



1

Employees wearing appropriate PPE for guest interactions.

2

Signage to promote social distancing in check in/ check out line

3

Hand Sanitizer Stations at Front Desk

4

Sanitation of guest keys, credit card readers & desk after each guest interaction

Check Out Services from In Room TV

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# How our Employees are in it Together!



1

Daily employee temperature checks

2

All employees were provided appropriate PPE.  
Facemasks, Gloves & Sanitizer

3

Hand sanitizer stations stationed in back of house,  
common areas & time clock.

Employee start times staggered to reduce traffic  
volume in back of house corridors

Daily staff trainings on proper cleaning techniques

Any employees feeling sick are instructed to stay home



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# We Understand the importance of Fitness!!!

One of the many things COVID-19 has changed in our daily lives, is the way we view our Fitness Centers. We have tackled this dilemma head on and are expanding our fitness center an additional 2200 square feet. That is DOUBLING our already existing spacious center so our loyal guests can continue their workout routines in a safe and open environment!



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