



Accessibility Guide

OUR PRIORITY IS TO CREATE MEANINGFUL MOMENTS TO ALLOW EVERY GUEST TO FEEL VALUED. OUR TEAM MEMBERS HAVE ENJOYED EXTENSIVE TRAINING VIA IBCCES TO ALLOW EACH INDIVIDUAL TO PROVIDE GUESTS WITH AUTISM AN EXPERIENCE TAILORED TO THEIR NEEDS.



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ACCESSIBILITY GUIDE



TRAINED & CERTIFIED TEAM

Our associates are trained in a variety of areas to assist guests with autism and special needs.



QUIET SPACE

Guests in need of quiet time and relief from sensory stimulation can request guest-rooms located in our interior corridors.



GUEST SERVICES

Our Guest Services Team is available to assist with any special request. The team is located in Resort's Main Lobby, adjacent to our Front Desk area.



HIDEAWAY COVE: CHILDREN'S CLUB

Our Resort offers a Kids Club with daily activities, a game room with a variety of electronic games, mini-golf course, table tennis and a family swimming pool; perfect for keeping cool and entertained.



KID FRIENDLY FOOD

Alberto's Pizzeria serves pizza, mac & cheese, chicken fingers, french fries, ice cream, fruits and organic juices designed to keep kids in familiarized routine.



GREEN AREAS

Our green areas includes a Veranda Promenade, The Pavilion and Courtyard; which form a refuge from noise and stress alleviation. This outdoor area is also available for physical activities and relaxation.



ALLERGY FRIENDLY

Our Resort offers a number of dining options featuring menu for guests with food allergies or intolerance. For guests with special dietary requirements, a Vegan & Gluten Free Menu is available.



NOISE-REDUCING HEADPHONES

We offer Noise- Reducing Headphones for guests with hearing sensitivity to be used during their stay to have better noise isolation from ambient sounds. These are available at our Guest Services Desk or Hideaway Cove.



PET FRIENDLY

Service Animals and furry friends up to 25 pounds are welcome at the DoubleTree by Hilton Orlando SeaWorld. In order to ensure that all of our visitors have an enjoyable stay, we ask that guests traveling with their four-legged friends register all pets upon check-in.



VACATION PLANNING CENTER

Our Expedia Local Experts are located at the Resort's Lobby and can help families obtain tickets for amusement parks. The Expedia Local Experts can also help make reservations for FREE Quick Queue®, transportation and the SeaWorld Rescue Tour.