



July 20, 2020

Dear Valued Guest,

Warm Greetings from Paradise!

The COVID-19 global health pandemic continues to usher in a rapidly changing environment that impacts all of us, most notably, you our valued guests.

We have been continually monitoring the substantial upsurge in COVID-19 cases reported recently in our primary source market, the United States of America. Cases unfortunately have continued to increase. This has regrettably impacted our proposed July 31, 2020 reopening date and the ability to welcome you, our valued guests back to your home away from home in Paradise.

We have been anticipating your return to our resort and have outfitted our property with all the required health & safety equipment and protocols that aligned with the directions of The Bahamas Ministry of Health, Choice Hotels International, The Centers for Disease Control and the World Health Organization. This also includes an extensive cleanliness program to ensure your safety and wellbeing during this new COVID-19 setting.

Our hotel telephone lines continue to be monitored and answered 24 hours per day. You have our assurance that our reservation team remains at your disposal to assist with rebooking, cancellations, or refund needs. You may reach us toll free at 855-603-1105, direct at 242-363-3680 or by email at reservations@comfordsuitespi.com, as we continue to remain accessible to you during this extraordinary time.

We are grateful for your continued support, loyalty and understanding during these uncertain times and are sincerely hopeful, that these heightened health concerns improve as this is paramount for our reopening.

Once again, we apologize for any inconvenience that our decisions made during these very difficult times may have caused and please be assured, that our decision were taken with serious consideration, to ensure that you, our valued guests as well as our team members experience a safe environment while at our resort.

We look forward to welcoming you back to **Comforting Days and Suite Nights!**

Sincerely,



Jermaine C. Wright
General Manager

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