



March 25, 2020

Dear Valued Guest,

Warm Greetings from Paradise!

The COVID-19 global health pandemic has ushered in an unprecedented environment that has impacted all of us globally.

The Government of The Bahamas has implemented a national 24-hour curfew and secured the borders via significant limitations to air and sea arrivals. Only Bahamian citizens and residents will be granted access until March 31, 2020 – this period is anticipated to be extended; we will keep you updated if there are any changes. In addition, the US Government has increased the travel alert to level 4. US Citizens are recommended to not travel internationally.

These restrictions have warranted changes to The Bahamas' travel landscape and to global travel at large. Accordingly, Comfort Suites Paradise Island shall suspend operations temporarily, effective Sunday March 29, 2020 until Sunday June 28, 2020 and will resume operations on Monday June 29, 2020. Please note, these dates are subject to change as this situation is fluid and unpredictable. During this period, the hotel's operational team will be scaled down, however, a sales & marketing executive or senior hotel manager will be on property to answer your questions daily. Additionally, the hotel's telephone lines will be monitored and answered 24 hours per day. Moreover, our reservations department will be fully operational to assist with enquiries and future bookings. You may reach us toll free at 855-603-1105 or direct at 242-363-3680. We remain accessible to you via phone and email during this extraordinary time.

The weeks ahead will most certainly be trying, however, we are positive that in the near future, where COVID-19 is no longer a threat to the general well-being of everyone, we will be able to eagerly welcome you back to vacation in PARADISE!

Wishing you and your family continued safety and wellness during these unprecedented times.

Best Regards,



Jermaine C. Wright
General Manager

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