

March 23, 2020



Dear Valued Guest,

Warm Greetings from Paradise!

The safety and wellbeing of our guests and staff is paramount during this difficult time. As we continue to closely monitor the COVID-19 global health crisis, we wanted to take a moment and share with you our critical steps toward safety.

“How we’re ensuring your suite stay is safe”

- Staff that are not feeling well, and/or those that have family members/roommates who are unwell, are mandated to remain home and seek medical attention.
- Should any of our guests experience a cough, fever, and/or difficulty breathing, they are encouraged to seek immediate medical attention. Protocols are in place to assist guests if needed.
- We have added sanitizer for guest and staff usage in our public spaces.
- All public spaces, restrooms and high traffic areas are disinfected and sanitized consistently and more frequently.
- We support and are practicing social distancing. Table setups at our Crusoe’s Restaurant now consist of rolled silverware and tables are positioned further apart. As mandated by Choice Hotels International and our Government, our complimentary breakfast buffet has been suspended for this time period only. We have replaced our breakfast buffet with pastries and fruit wrapped per serving, along with coffee/tea and juice service. Our manager’s rum punch party, a group gathering for our guests has been suspended and guests will receive beverage coupons on arrival in lieu of party.

We assure you that we are committed to ensuring that your vacation is enjoyable, relaxing and safe during this extraordinary time. We, the Comfort Suites Paradise Island family look forward to welcoming you our valued guests to our island home!

Best Regards,

A handwritten signature in blue ink, appearing to read 'Jermaine C. Wright'.

Jermaine C. Wright
General Manager

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