



November 12, 2020

Dear Valued Travel Partner,

Comforting Nights and Suite Days are back December 10, 2020!

Warm Greetings from Paradise!

We are pleased to announce that Comfort Suites Paradise Island will resume operations on **Thursday December 10, 2020**. We continue to be grateful for your partnership support and understanding in the midst of this new and ever changing COVID-19 environment.

We have been busy creating a safe and secured environment for all of our guests so that they can feel comfortable staying with us. Our focused training for all team members was specifically for this new COVID-19 environment. We have made changes, from our plexiglass partitions to our social distancing policies. The way in which our highly trained staff service our guest room with regards to cleanliness, prepare and serve their meals and provide all aspects of assistance during their stay with us have also been updated to meet the needs of this environment. Medical graded hand sanitization stations have also been placed throughout the property for our mutual client's convenience.

Our hotel telephone lines continue to be monitored and answered 24 hours per day; and our reservations department remains fully operational to assist with enquiries and future bookings. You may reach us toll free at 855-603-1105 or direct at 242-363-3680, as we continue to remain accessible to you during this extraordinary time.

The past few months have certainly been abnormal; however, we are positive that with the launch of our new health & safety initiatives, we are ready and eager to welcome our mutual clients back to vacation in PARADISE!

Wishing your company, you and your family continued safety and wellness.

Sincerely,

Jermaine C. Wright
General Manager