

REOPENING OF THE GOLF COURSE TO GENERAL PUBLIC - STANDARDS AND RECOMMENDATIONS

1 – ACCESS TO THE COURSE

After the initial period of the reopening of the course, in which access was limited to our team and club members, we will, from the 1st of June, allow access to all visitors, provided they comply with the following assumptions:

- In order to be allowed access to the course, the player should:
 - 1. Not have been out of the country in the last 14 days
 - 2. Not be in guarantine or in mandatory confinement
 - 3. Not have symptoms of COVID-19
 - 4. Have booked a tee time in advance

2- BOOKING AND ARRIVAL TO THE COURSE

- It is mandatory to reserve a time in advance by email (camporeal.golf@dolce.com) or telephone (261 960 899).
- All players are required to provide a contact phone number and/or email address.
- All players will be informed of the measures in force, by email, before their visit.
- This procedure and recommendations manual will be posted, both in Portuguese and English, on the ProShop placards, on the 1st tee, as well as in the website.
- Players under the age of 14 must be accompanied by an adult player throughout all their stay on the course and facilities.
- Golf equipment should be prepared before the player leaves his home.
- Players should travel to the club alone or with only one member of the household.

- Outdoor parking spaces are available. The covered park is closed. We ask players to be civic and
 organized in the parking lot. We remind you that the buggy roundabout remains a place where
 parking is prohibited.
- Arrival at the course should be 20 minutes prior the booked tee time.
- Always comply with the social distancing (2 m) and avoid close contacts with other players or employees.
- The changing rooms are closed. Equip yourself and change into your shoes in the car.
- Each player is responsible for bringing their own disinfection products.

3 - CHECK-IN

- Check in at the golf reception is mandatory for all players.
- The Golf Reception schedule, will be until further notice, as follows:
 - Monday to Friday from 08am to 6pm
 - Saturday and Sunday from 08am to 8pm
- Only 3 guests are allowed to stay at the same time inside the Reception.
- The use of a mask is mandatory when staying inside the premises.
- A distance of 2 meters from the service desk must be maintained (as per the signage on the floor).
- Essential golf items are available for purchase upon request.
- Food and drinks available at the vending machine and at the Garden Terrace Restaurant, open from 12:30 to 19:00, except on Mondays and Wednesdays.
- Payment can be made in advance by bank transfer or in the reception by contactless card and/or MBway.
- Only social golf is allowed. No competitions or tournaments are allowed.

4 – MAIN BUILDING FACILITIES

- Access to the Building is limited to the lower floor, namely the Reception, Members Room,
 Restaurant and sanitary facilities.
- Changing rooms will remain closed.
- Properly sanitized trolleys and buggies are now available for hire, for individual use only.
- Properly sanitized sets of clubs are available for hire.

<u>5 – 1st TEE</u>

- There will be a disinfectant dispenser for hands cleaning on the 1st tee.
- Teeing off will only be possible from Tee 1 and Tee 10. Teeing off from Tee 10 is only allowed if
 the member only wants to play the second 9 holes. Starting your game in any other holes will be
 prohibited.
- The holes must be played in the order provided. The game order cannot be changed in order to avoid gatherings and waiting times.
- Groups must be restricted to a maximum of 4 players teeing off every 10 minutes, the equivalent to a maximum of 24 players per hour.
- The Driving range is now open, as well as the short game training area. The balls and the respective baskets will be disinfected by the employees using an appropriate solution. We appreciate that in these locations the rules of social distance (2 m) are also complied with.
- The putting green next to 1st tee is open, limited to 3 players, without the supports to remove the balls. Players must observe also here the rules of social distance (2 m).
- Arrival at the 1st tee must be made no earlier than 5 minutes before the booked tee time.
- One of the "marshall's" will monitor the parking area, the first tee and the putting green to ensure compliance by the players of the measures in force,
- Any player who does not comply with the measures in force will be asked to leave the course.
- Tee times punctuality must be strict to ensure a minimum spacing of 10 minutes between formations.
- Caddies or other companions are not allowed during this period in the course.

<u>6 – On the course</u>

- Social distance should be observed throughout the course, particularly on tees and greens.
- When the tee is occupied, players must wait at a safe distance, addressing it only when the front formation has already left.
- There will be again transfer service available for players between holes 2 and 3, only two players at the time as a way to comply with social distance regulation.
- Ball Washers and waste bins are sealed, and their use is prohibited.

- The bathroom of hole 6 will remain closed.
- Water dispensers that are normally throughout the course have also been removed.
- Bunkers' rakes have been removed. The repair of the bunkers must be carried out with clubs and/or shoes.
- Flags must remain in the hole and must not be touched.
- In the flag cups, it was placed a utensil to prevent the ball from lodging in the bottom of the cup, thus facilitating its removal from the hole.
- Do not hit a provisional ball from the tee in the event of an out of bounds, unplayable ball or penalty area.
- Players must maintain an appropriate pace of play so as not to clog out tees or cause waiting periods for other players.
- Equipment, food and drink must not be exchanged between players.
- Players must not pick up the golf ball or any material from another player.
- Players must refrain from handshaking.
- Players must be accompanied by disinfectant products for hand cleaning.
- All players must leave the course by 6 pm on weekdays and 8 pm on weekends.

7 A SAFE RETURN HOME

- In this phase, golf rounds cannot be considered valid rounds for handicap and therefore no registration will be made on Datagolf.
- The club storage location is closed and therefore it is not possible to store your equipment in our facilities.
- Players must ensure that clubs and equipment are cleaned thoroughly at home.
- Players should contact the club if a health problem related to COVID-19 is detected after a round
 of golf.

8 - THE SAFETY OF OUR TEAM

Reception employees manage all aspects of the golf club that are customer oriented. Our measures guarantee your safety, together with club members, guests and visitors.

• There will always be an employee present at the Reception during service hours.

- At the Reception counter, a protective acrylic will be installed.
- Personal protection equipment (masks and/or visor and protective gloves) will be made available to all our employees.
- Disinfectant and cleaning solutions will be provided at the service desk.
- Employees must always remain at least two meters from the guests (the safety distance will be marked on the floor).
- All work areas and contact points will be cleaned and sanitized regularly.

The maintenance team, which has remained working since the beginning of this pandemic, complies with the following protective measures:

- Greenkeepers are isolated on the course most of the time, minimizing the risk of cross contamination during work.
- Scheduled starting times and break times to avoid social gatherings.
- Face masks used as needed.
- Disinfectants and protective gloves will be provided to employees for regular use.
- Work vehicles will be mostly limited to individual use.
- Machines used for the course maintenance will be thoroughly washed after use, including disinfection of controls.

We believe that with these measures, the conditions are met so that all golfers can start using our golf course.

These measures were outlined in the interest and safety of our associates and players, so we count on everyone to strictly comply with the measures applied. Failure to do so may lead to the new closure of the facilities.

The present rules may at any time be changed according to the recommendations of the General Health Board or at the initiative of The Silver Coast Golf Club Management.

We hope to be able to return to full normality soon.

The management