



## **Arkansas River Tours Policies**

### Rafting/Fishing Terms and Conditions

#### **STANDARD RAFTING CANCELLATION POLICY**

We offer refunds (less \$15 per person) on any reservation if cancelled at least 10 days before departure date (groups and multi-days require 30 days). Reservations cancelled less than 10 days before departure (less than 30 days for groups and multi-days) are not subject to refund. All trips depart as scheduled regardless of weather conditions.

#### **CANCELLATION INSURANCE**

Most activities have an optional \$10-40/per person non-refundable fee added to the reservation at the time of booking. For those activities that qualify, the fee allows guests the freedom to change their reservation date or time up to 24 hours before the activity, or the ability to cancel their trip and receive a refund less the Cancellation Insurance Fee. Guests who no-show for activities are not entitled to any refund or rescheduling credit.

#### **LIABILITY WAIVER**

All guests 18 years of age and older are required to sign a liability waiver prior to going on any tour with us. If a minor is on a tour, he or she must have a legal guardian sign a waiver. Waivers are sent out digitally at the time of the reservation so there is time to complete this prior to the tour date.

#### **SAFETY PROTOCOLS**

Arkansas River Tours reserves the right to downgrade any trip due to extreme water levels or individual assessment of customers to protect the customers and our staff from unnecessary danger and harm. We will deny service to any customers that are under the influence of drugs or alcohol prior to their trip.

**All Royal Gorge Trips** – Customers that sign up for this trip must be strong swimmers, be in decent physical shape, able to paddle consistently as needed and wanting an adventurous experience.

## Aerial Park Terms and Conditions

- Ages 6 and up, Weight at least 55 lbs.
- Weight less than 250 lbs. for men, less than 190 lbs. for women (women typically are shorter, carry their weight differently than men and this is why cut-offs vary by sex)
- Abdominal girth less than 44 inches; maximum circumference at top of thighs cannot exceed 24 inches.
- Reasonable fitness level.

## ATV Terms and Conditions

- Helmet and goggles must be worn at all times
- Appropriate Clothing – closed toe shoes, long sleeve shirt and long pants
- Tours operate rain or shine

**Additional Terms & Conditions may apply. Guests will be required to sign waivers before participating in any of our activities.**